



ASSEMBLY INSTRUCTIONS

for

The CASCADE TRANQUILITY SAUNA NO WINDOWS

Read these instructions to guide your assembly.



It is highly recommended to view the assembly video prior to starting assembly!

Scan the QR code to follow along
with the assembly on video.



This product manufactured by





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Congratulations on the purchase of your Rate Outdoors Cascade Sauna.

Just a few things to follow.....

**Please be sure to read this entire manual
Before proceeding with the assembly.**

**All electrical connections must be performed
by a qualified electrician.**

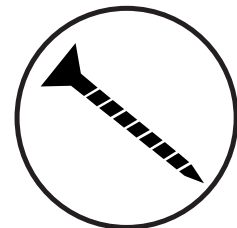


**CERTIFIED
ELECTRICIAN**

**For further information about your heater and
Installation instructions, please refer to the
provided heater manual.**



**Always ensure that you have the correct screw
length so that the screw does not go all the way
through the material and come out the other side.**



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Rate
Outdoors

Tools Checklist

Ensure you have the following tools to finish the job right!



Cordless Driver



Staple Gun



Nail Gun



Utility Knife



Hammer



Tape Measure



Mallet



Marker or Pencil



Level



3/4" (19mm)
Socket



1/4" (6mm)
Socket



#3 Robertson Bit (Short bit + 4" or longer)



2" (51mm) Hole Saw with bit for cordless driver or drill. 1 1/2" – 2" (38-51mm) size

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Cascade Sauna Assembly Instructions

Sauna Base Preparation

Make sure the base for your sauna is level with a slight slope to the back for drainage. A solid base for your sauna is recommended and can be made from any of the following.



Crushed Stone



Patio Stone/Paver Blocks



Concrete Pad



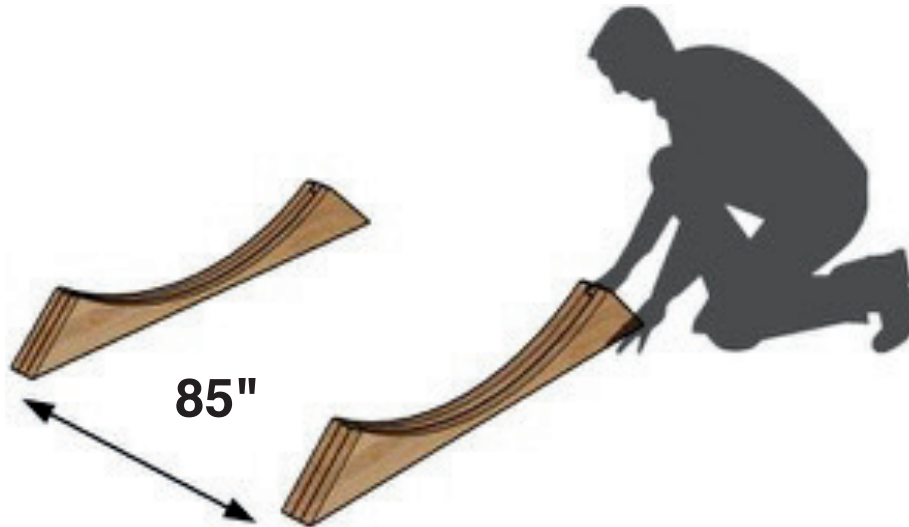
Wood Deck

It is recommended to build a base larger than required to provide a sitting area for cooling off during your sauna session.

Cascade Sauna Assembly Instructions

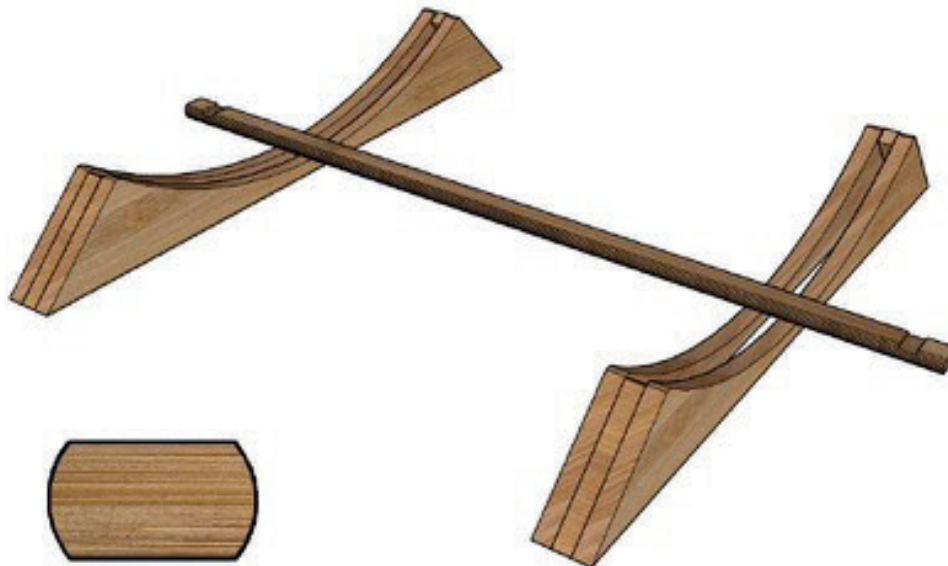
BOTTOM FRAME assembly

1



Place the barrel supports approximately 85" inches (2159 mm) apart.

2



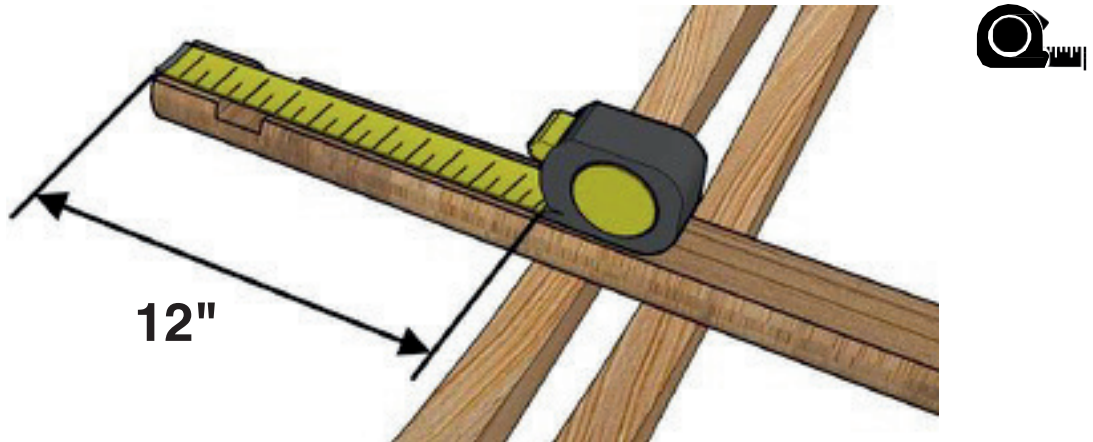
Stave Profile

Identify the bottom stave (shown in the image above) and center the stave on the cradle supports. The long part before the groove will face the front. Ensure the groove on the stave is facing upwards.

Cascade Sauna Assembly Instructions

BOTTOM FRAME assembly

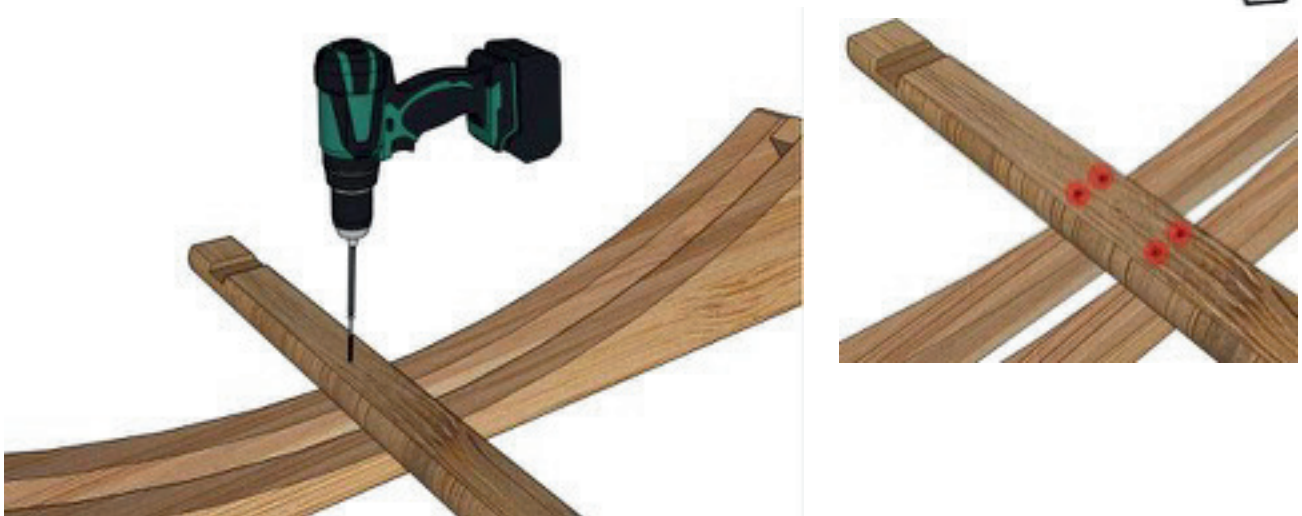
3



Measure 12 inches (305mm) from end of stave to the edge of the cradle support.

4

 **4X**
2 1/2" (64mm) Robertson



Secure the stave with a screw ensuring the stave is square. Add three more screws to each corner of the cradle support (See image above).

PLEASE NOTE: It is important to use the correct screw length. A screw too long could possibly go through the cradle support or a screw too short will not have enough thread to provide hold.

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Cascade Sauna Assembly Instructions

BOTTOM FRAME assembly

5



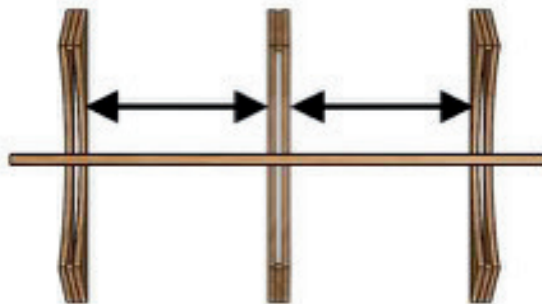
Repeat Steps 3-4 for the opposite end of the bottom stave.

6



After securing both the front and back cradle support move a third cradle to the middle of the assembly.

7



Center the middle cradle support between the front and back cradle support.

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Cascade Sauna Assembly Instructions

BOTTOM FRAME assembly

8



Place 3 staves against the bottom stave sliding each piece tightly against the next. Ensure that you align the grooves of each stave.

9



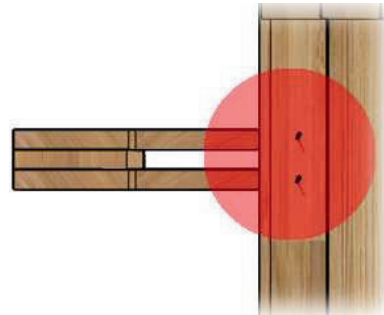
Place 3 additional staves on the opposite side of the bottom stave. Slide each piece tightly against the next. Ensure that you align the grooves of each stave.

Cascade Sauna Assembly Instructions

BOTTOM FRAME assembly

10

 **4X**
2 1/2" (64mm) Robertson



Ensure the screws line up with the cradle boards underneath.

Secure the staves by placing two screws on each of the end staves (see image above).

Do not put the screws through the bottom stave all the way.

This will help align the cradle but leave the frame flexible for further adjustment.

11

 **4X**
2 1/2" (64mm) Robertson



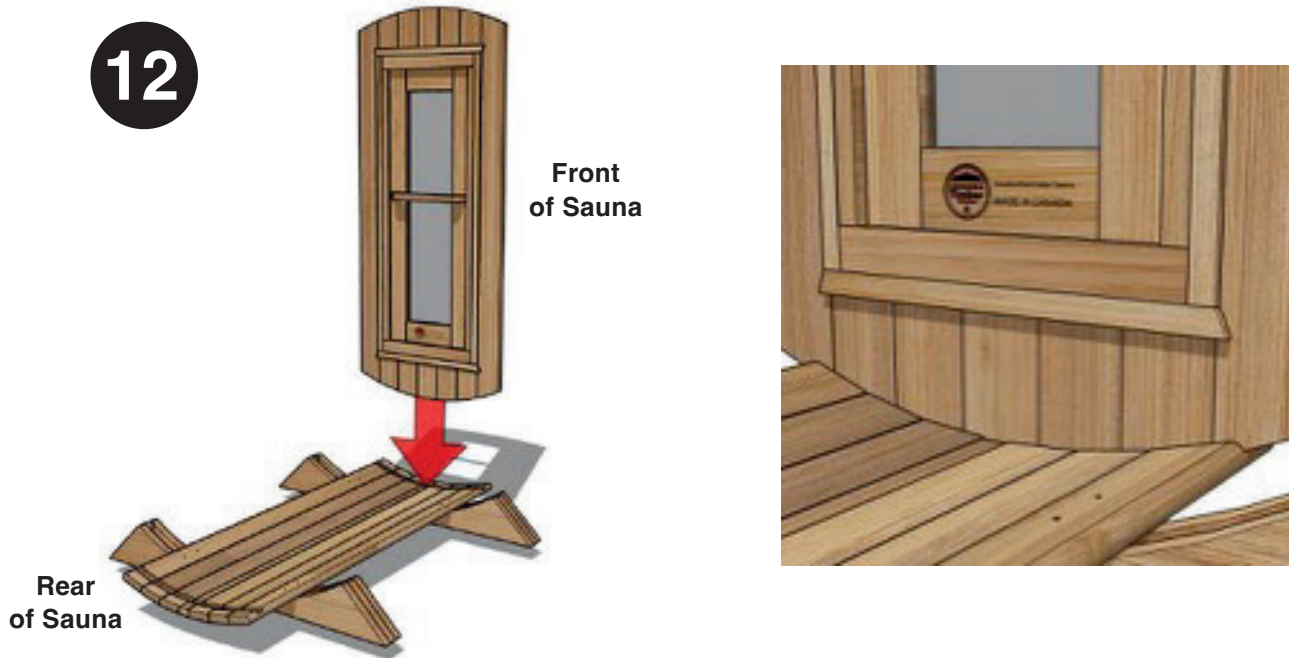
Continue securing screws on the opposite end of the board.

PLEASE NOTE: Do not put the screws through the bottom stave all the way. This will help align the cradle but leave the frame flexible for further adjustment.

Cascade Sauna Assembly Instructions

FRONT & REAR WALL assembly

12



Place the door onto the grooves of the bottom frame. Ensure the door is placed to the front of the frame. Ensure the logo etched on the door is to the bottom and facing inwards to the frame (See image above).

13



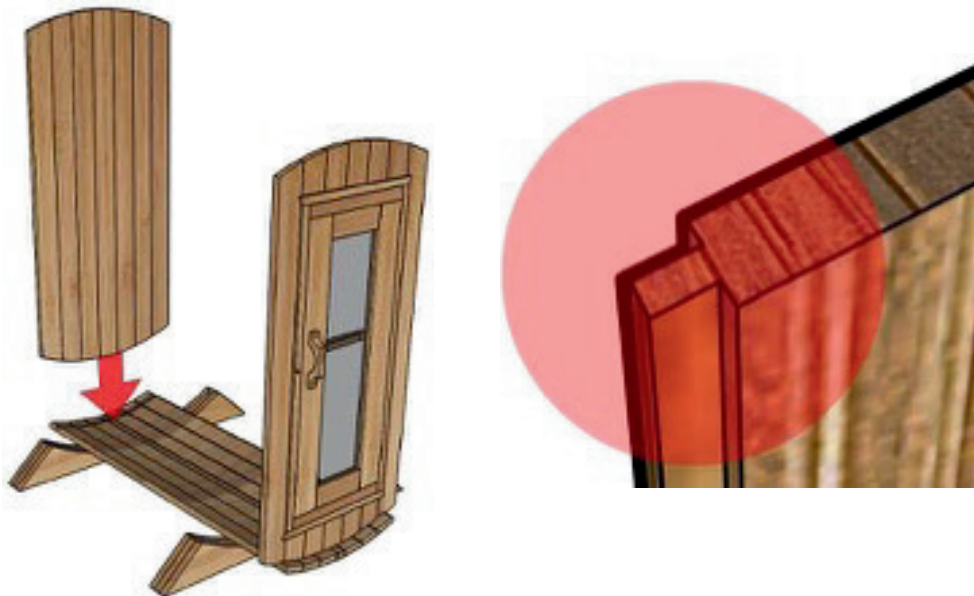
Using a level and rubber mallet, tap the door until it is centered and level. (See image above).

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Cascade Sauna Assembly Instructions

FRONT & REAR WALL assembly

14



Install the back wall panel onto the grooves of the bottom frame. Ensure the tongue and grooves are opposite to each other from the front and back panels.

15



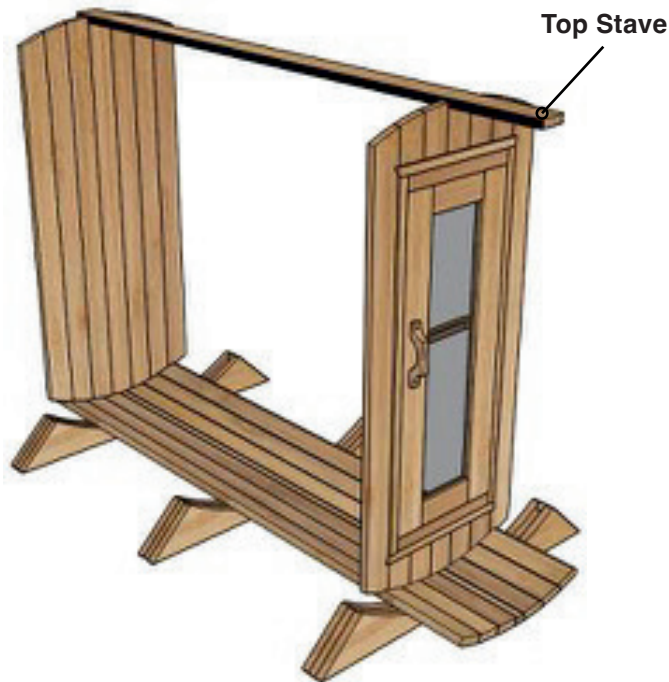
Use a level and mallet to center and level the wall section.

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Cascade Sauna Assembly Instructions

FRONT & REAR WALL assembly

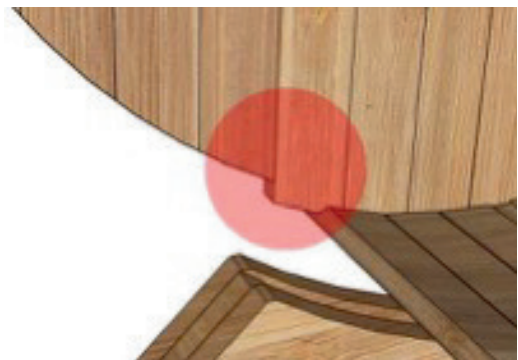
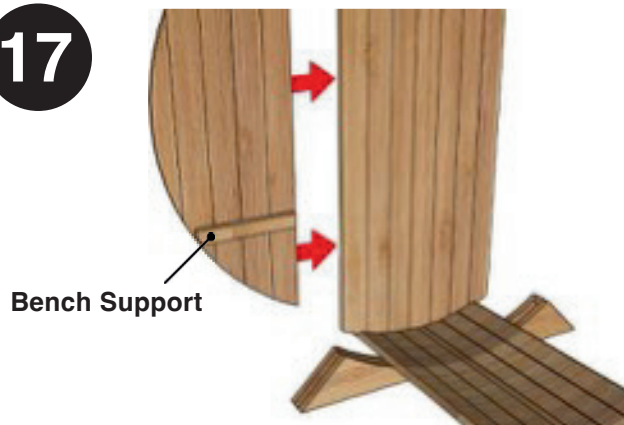
16



Identify the top stave by looking at the front profile.

Connect the top stave between the front and back panel to help stabilize the sauna. Ensure the groove in the top stave is facing downwards and connects with the wall panels.

17



Panels may not be exact size to middle wall.

Secure the rear wall half-moon panels. Ensure the bench support is facing inwards to the sauna frame.

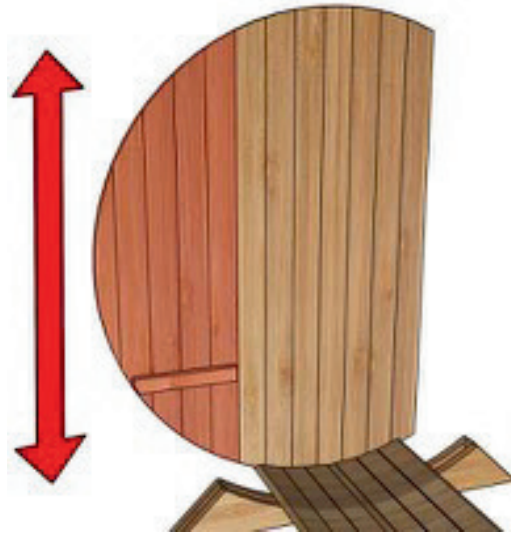
Please Note: Panels may not be exact size to middle wall. Use the pencil marks on the panel as a guide to center the panel.

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Cascade Sauna Assembly Instructions

FRONT & REAR WALL assembly

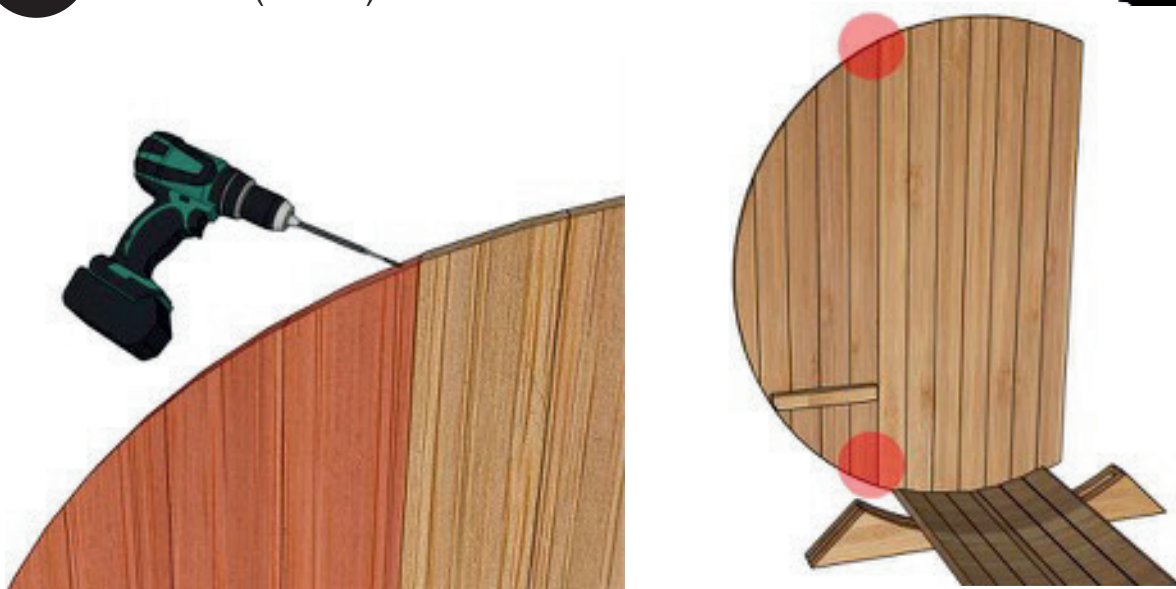
18



Center the half-moon panels vertically on the middle wall and secure in place.

19

 **2X**
2 1/2" (64mm) Robertson



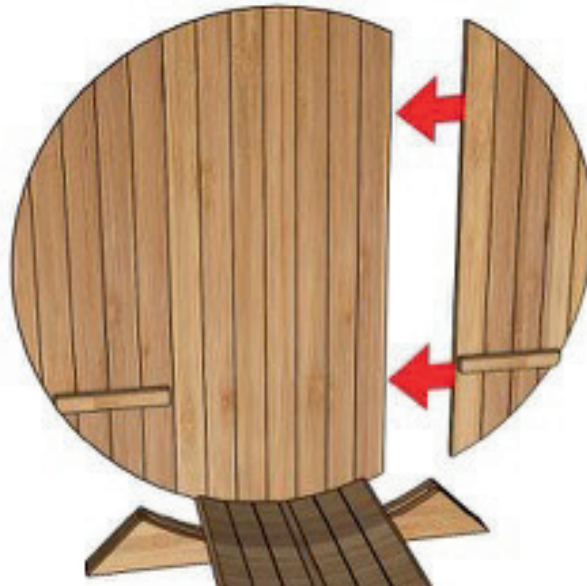
Fasten the connection between the side panel and the middle panel in the pre-drilled holes located at the top and bottom of the panel.

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Cascade Sauna Assembly Instructions

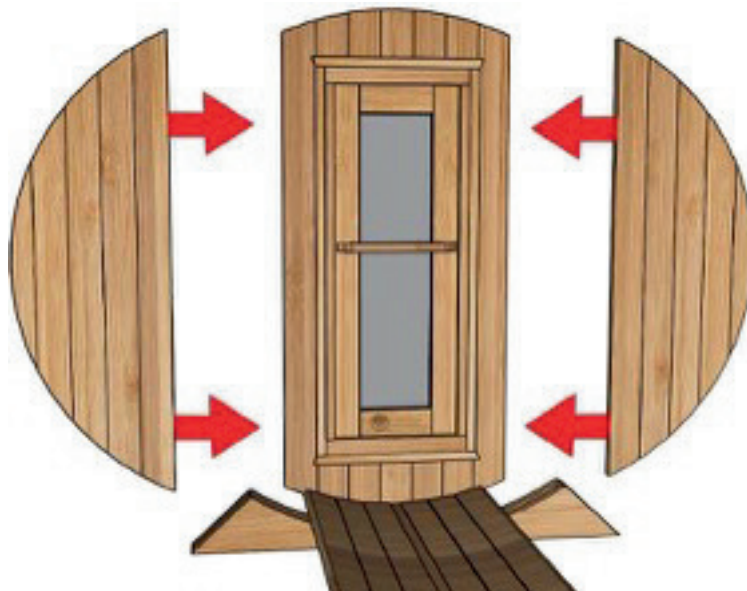
FRONT & REAR WALL assembly

20



Repeat and follow Steps 17-19 to install the second half-moon panel.

21

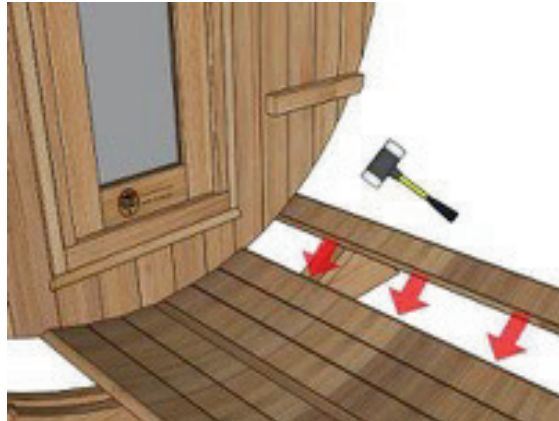


Follow Steps 17-19 as a guide to secure the front wall half-moon panels to the front panel.

Cascade Sauna Assembly Instructions

CURVED WALL assembly

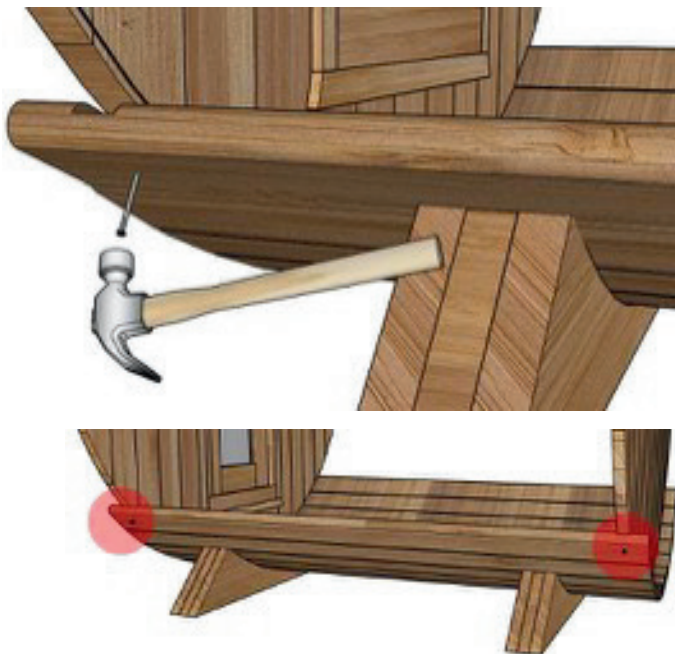
22



Continue adding staves on either side of the sauna a few at a time, alternating sides. Use the rubber mallet to finesse the staves into place.

23

→ 2X EVERY SECOND STAVE



PLEASE NOTE: Once past the middle point of the sauna, nails should no longer be needed.

Secure every second stave on the bottom of the sauna with the provided nails to hold staves in place. Add a nail to both ends of the stave.

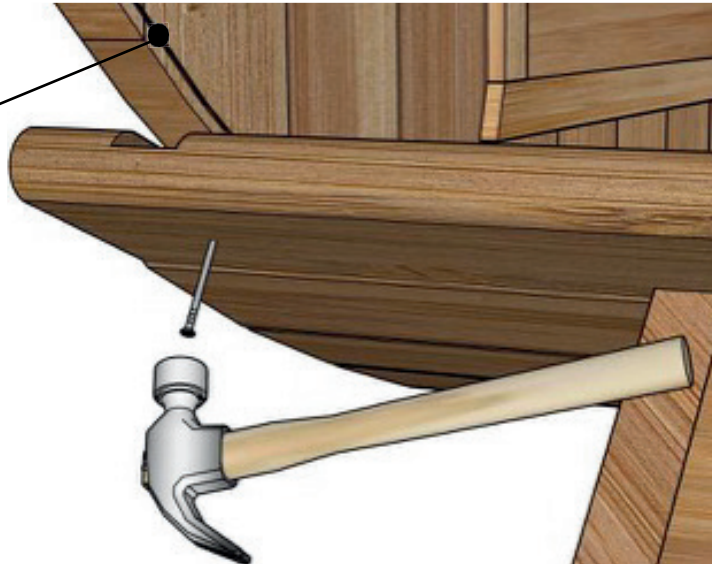
This product manufactured by

Cascade Sauna Assembly Instructions

CURVED WALL assembly

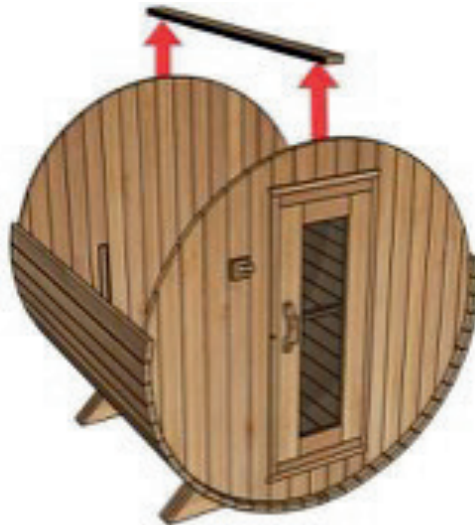
24

Pencil Line



When installing the staves, tap tightly together while leaving as much of a gap as possible between stave and wall using the pencil line as a guide as in picture.

* This will make the tightening of the bands easier.

25

Remove the top stave and put it aside while continuing to add staves on both sides until you reach the top of the sauna.

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Cascade Sauna Assembly Instructions

CURVED WALL assembly

26



Top Stave Shape

Use the top stave to wedge with the last stave to create a “V” shape.

- If you experienced no problems with fitting the staves snugly to create a “V” shape then continue to Step 27.
- If the staves cannot be loose to create a “V” shape or there is a gap between the staves, you may need to add one of the spacer boards to the top stave. Continue to Step 26 A.
- If your sauna staves are too tight to allow the staves to settle into a “V” shape you may need to make the top stave narrower. Continue to Step 26 B.

26A

If the staves are too loose to create a “V” shape or there is a gap between the staves, you may need to add one of the spacer boards to the top stave.



Begin by removing the top stave from the top of the sauna. The top stave is actually two pieces held together by screws. Begin by removing the screws holding the top stave together. Separate the stave into two pieces.

Cascade Sauna Assembly Instructions

STAVES TOO LOOSE

26A



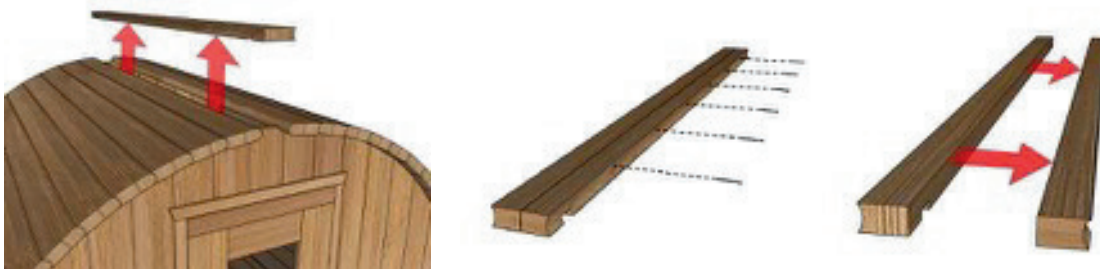
In your sauna package there is a square spacer the same length as the top spacer. Take this stave and position it between the two top stave pieces. Refasten all three pieces with the screws that held the top stave together. See image above for details.



Reattach the new top stave to the same position on the roof line. Continue with STEP 27.

26B

In rare instances, your sauna staves might be too tight to allow the staves to settle into the correct position and be aligned with one another. This doesn't happen often, and the sauna staves and bands are always better being as tight as possible.

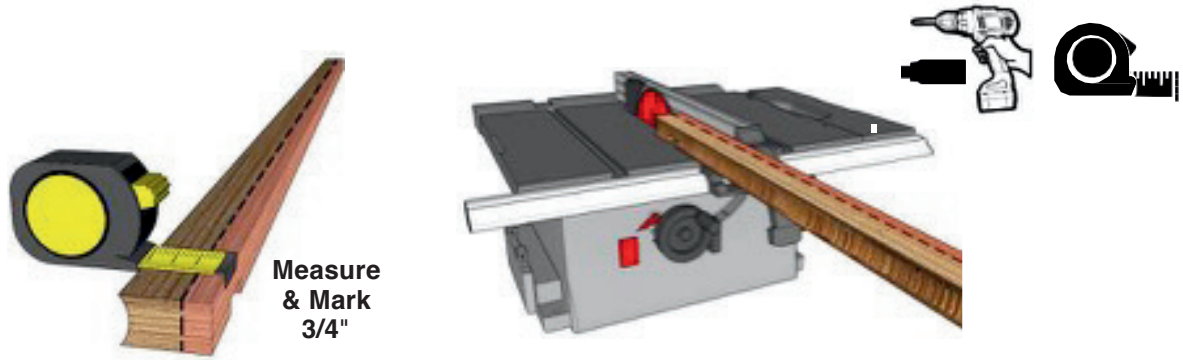


Begin by removing the top stave from the top of the sauna. The top stave is actually two pieces held together by screws. Begin by removing the screws holding the top stave together. Separate the stave into two pieces.

Cascade Sauna Assembly Instructions

STAVES TOO TIGHT

26B



Measure and mark 3/4 inches (19mm) on both stave pieces from the flat side of the stave. Using a circular or table saw safely cut off 3/4 inches off each stave piece to make them thinner. Reassemble both pieces with the cut edge of each piece facing the other.



Refasten both stave pieces with the screws that held the top stave together. See image above for details.



Reattach the new top stave to the same position on the roof line. Continue to STEP 27.

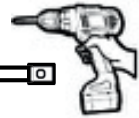
Cascade Sauna Assembly Instructions

STEEL BAND assembly

27



3/4" (19mm)

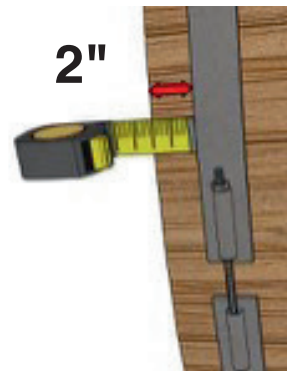


Pre-assemble two bands and thread the nut on just enough to hold the band together. Leave the third band unassembled.

28



2"

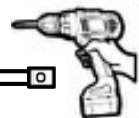


Place one band over each end of the sauna. Ensure each end is placed 2" (51mm) from the ends of the sauna.

29



3/4" (19mm)



Same
Height



Ensure all steel bands on the sauna are set to the same height. Lightly snug up the front and rear steel bands.

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Cascade Sauna Assembly Instructions

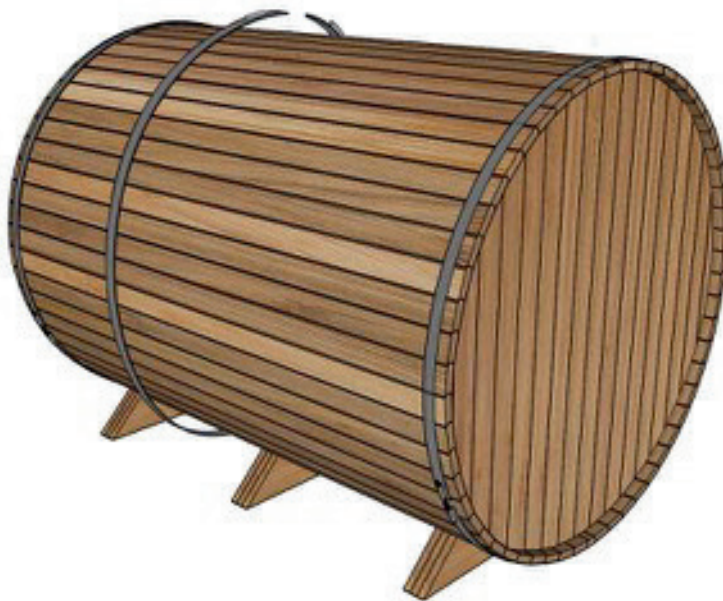
STEEL BAND assembly

30

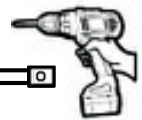


Tap out all the staves to even them out.

31



3/4" (19mm)

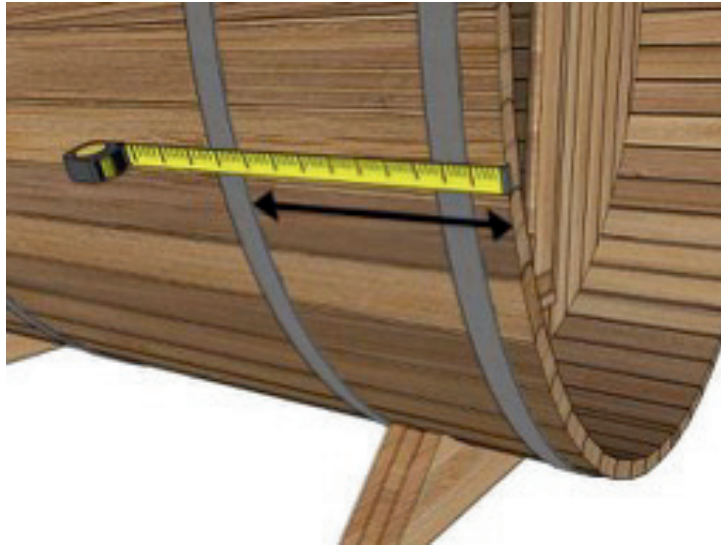


Position a third band over and under the sauna and secure it with a rod and nut.
Position it near the front steel band.

Cascade Sauna Assembly Instructions

STEEL BAND assembly

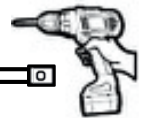
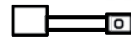
32



Ensure the third band is positioned 17" (432 mm) from the front of the sauna.
Check that the band is 17" distance all the way around the sauna.

33

3/4" (19mm)



Snug the middle band.

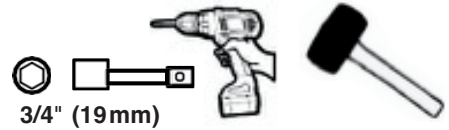
This product manufactured by



Cascade Sauna Assembly Instructions

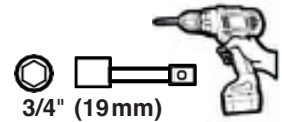
STEEL BAND assembly

34



Tighten fasteners on the middle band while a helper continues to tap on the staves.
Repeat this process for the rear band.

35



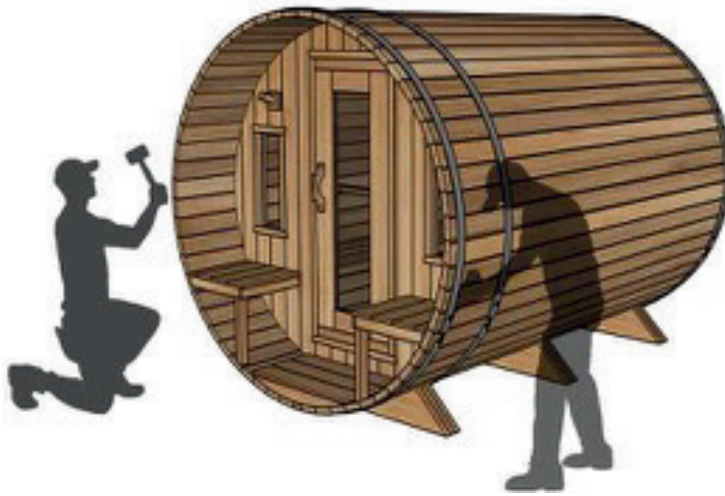
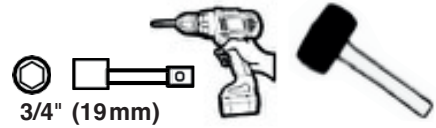
Give the middle band a final tightening.

PLEASE NOTE: Don't worry about making the bands too tight as they cannot be overtightened.

Cascade Sauna Assembly Instructions

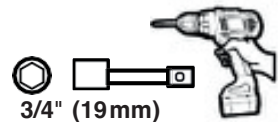
STEEL BAND assembly

36



Tighten fasteners on the front band while a helper continues to tap on the staves.

37

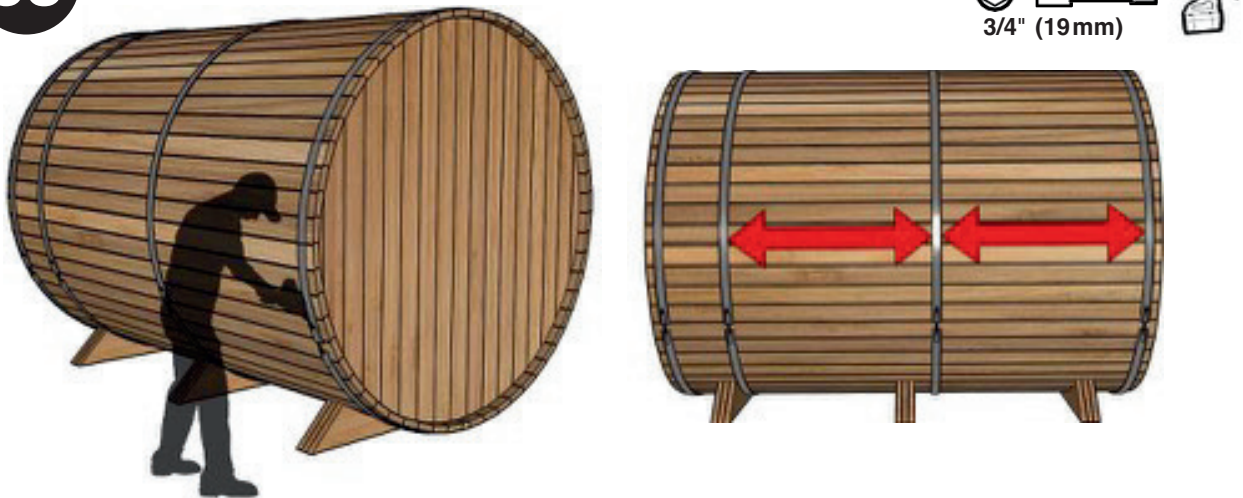


Now feed the fourth band around the sauna and secure it with a rod and nut.
Position it near the rear of the sauna.

Cascade Sauna Assembly Instructions

STEEL BAND assembly

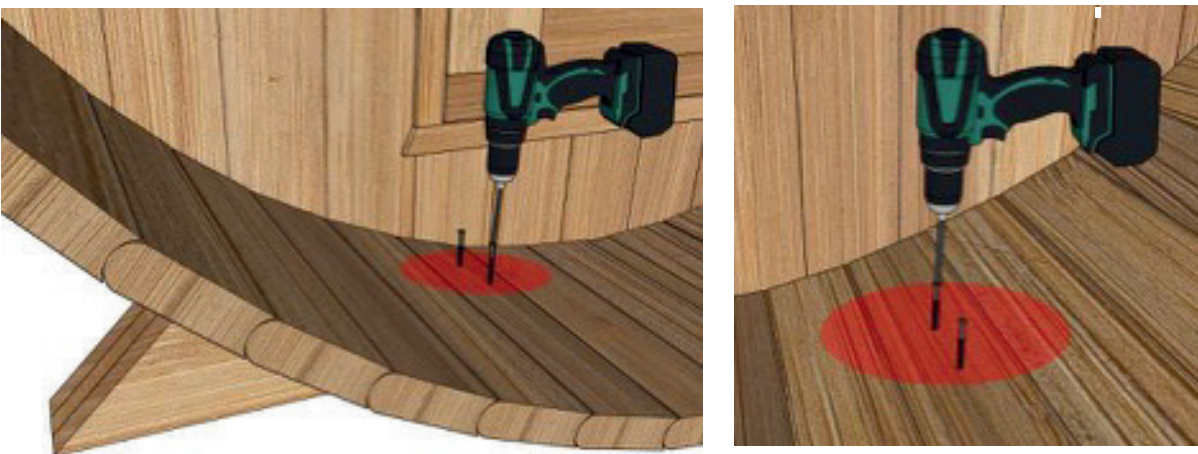
38



Ensure the fourth band is centered between the rear and middle bands.
Ensure all fasteners have a final tightening.

PLEASE NOTE: Don't worry about making the bands too tight as they cannot be overtightened.

39



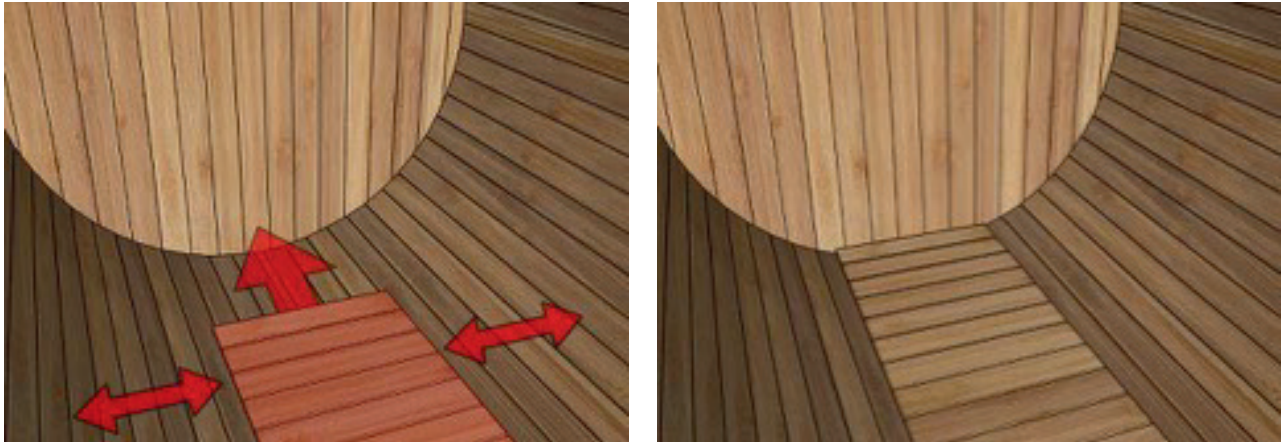
Tighten the screws from STEPS 10 located on the outside of the sauna and STEPS 11 located on the inside of the sauna.

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Cascade Sauna Assembly Instructions

FLOOR assembly & installation

40



Place the flat floor piece inside the sauna towards the back wall.
Center the floor in the middle of the sauna.

41



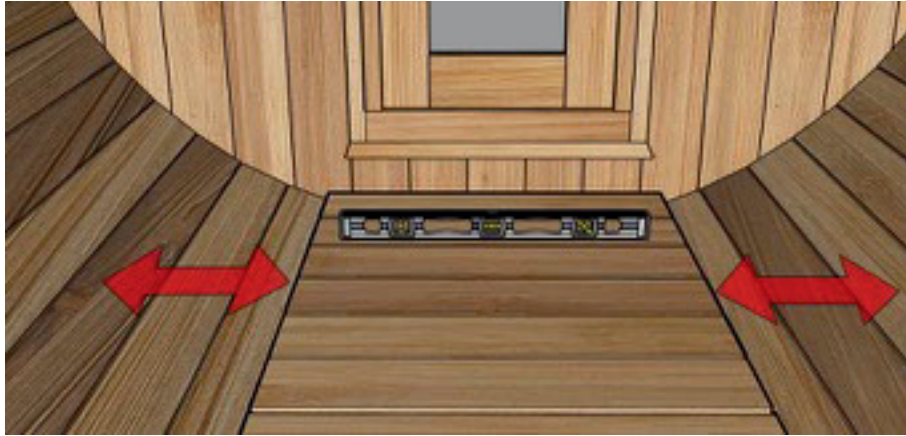
Ensure the floor is level.

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Cascade Sauna Assembly Instructions

FLOOR assembly & installation

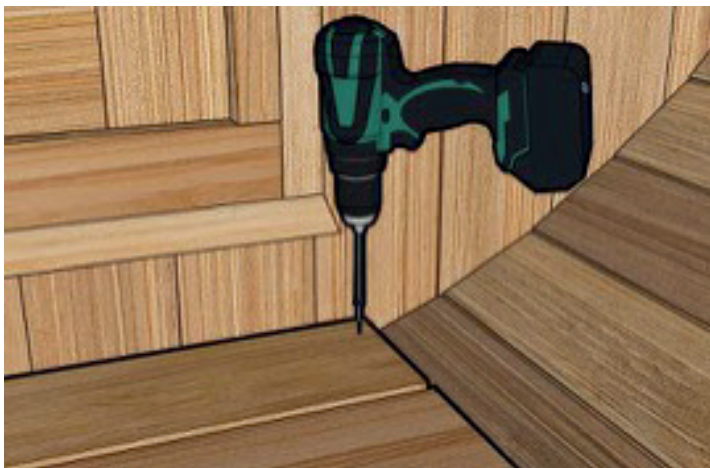
42



Ensure the floor is snug against the front wall and centered in the middle of the sauna.

43

 **6X**
1 1/2" (38mm) Robertson



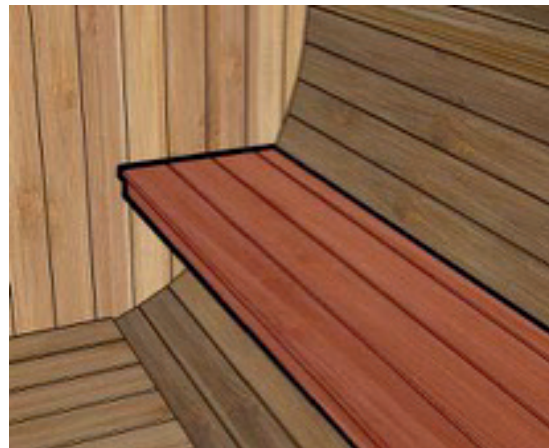
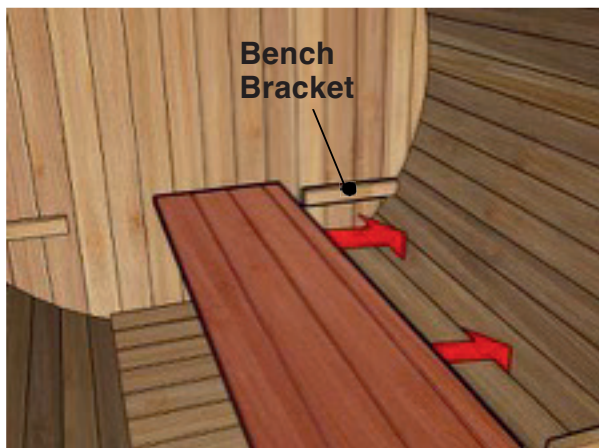
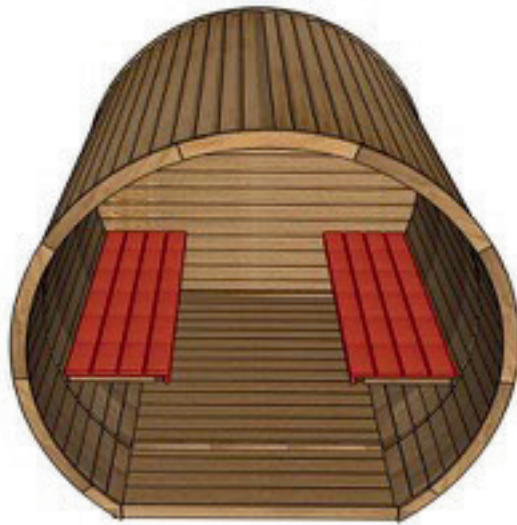
Once level, secure the floor with screws in the 4 corners and 2 in the middle of the flat floor. Screw between the floorboards so the screws are not as visible.

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Cascade Sauna Assembly Instructions

FLOOR assembly & installation

44




Bring a bench top inside the sauna. Place the bench top on the bench brackets and slide the bench top until it is tight against the wall. Ensure that the bench top is against the wall on both ends of the bench top.

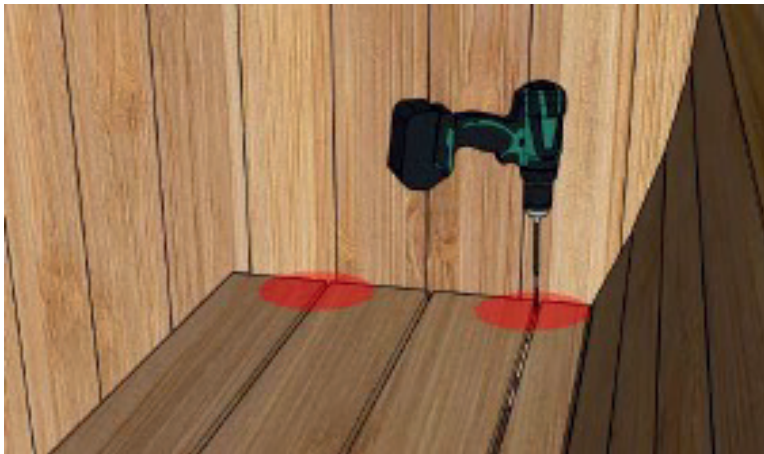


Cascade Sauna Assembly Instructions

BENCH assembly & installation

45

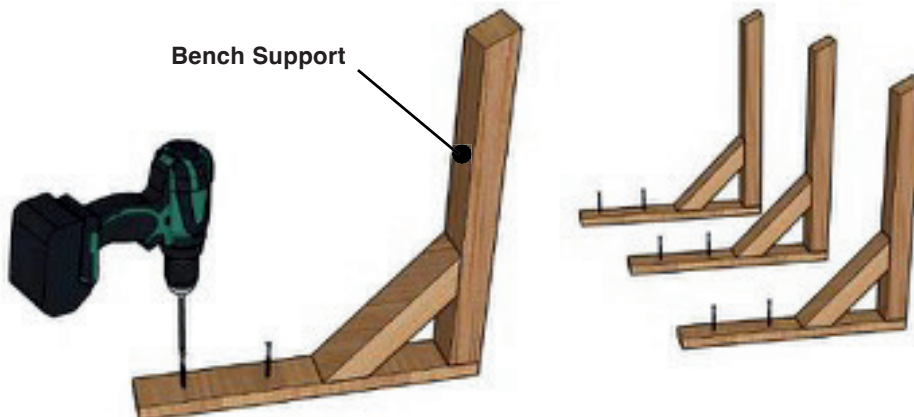
 **4X**
1 1/2" (38mm) Robertson



Secure the benches to the bench brackets with screws in each of the corners of the bench. Position the screws between the bench slats so they are not as visible.

46

 **8X**
1 1/2" (38mm) Robertson

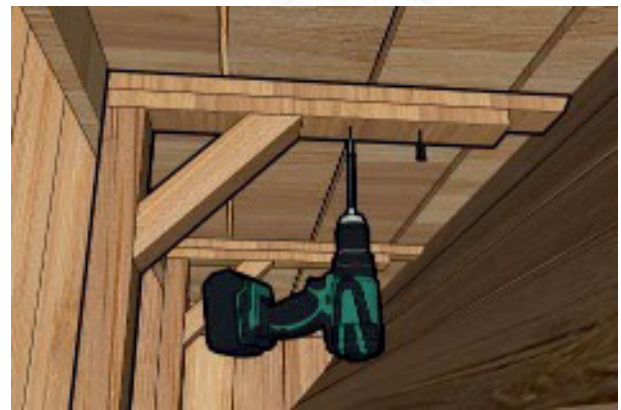
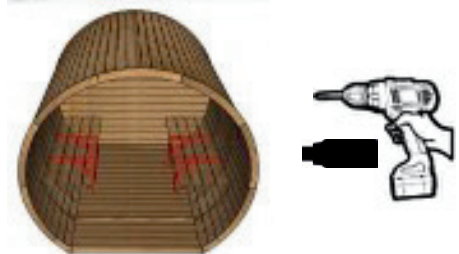


Prepare the bench supports by placing two screws into the pre-drilled holes for each support.

Cascade Sauna Assembly Instructions

BENCH assembly & installation

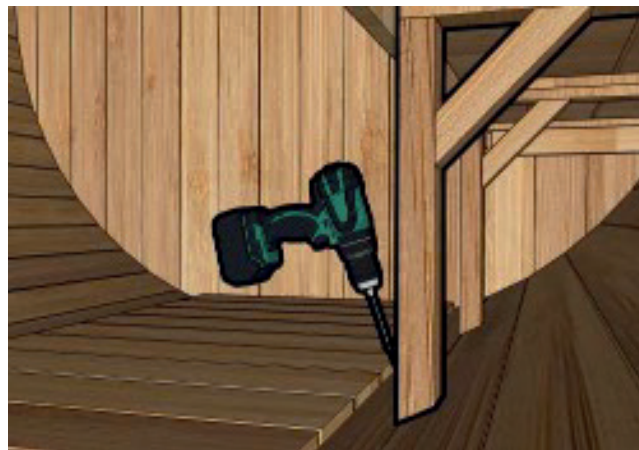
47



Line the bracket up with the support on the bottom of the bench and secure it with the pre-placed screws.

48

 **4X**
1 1/2" (38mm) Robertson



Square up the bench support and use a screw in the pre-drilled hole to secure it to the sauna floor. Follow this process for the remaining bench supports. Repeat STEPS 44-48 for the second bench.

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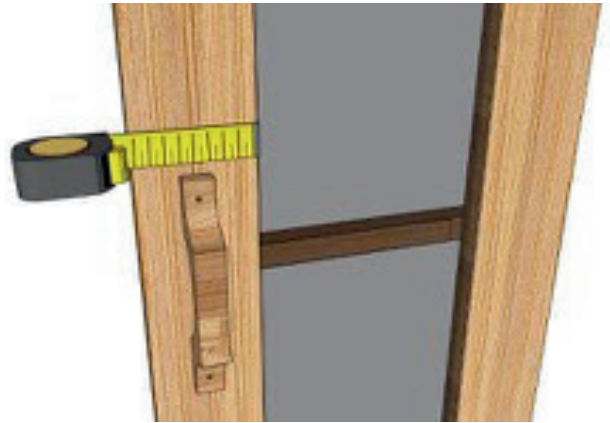
Cascade Sauna Assembly Instructions

DOOR HANDLE installation

49



50

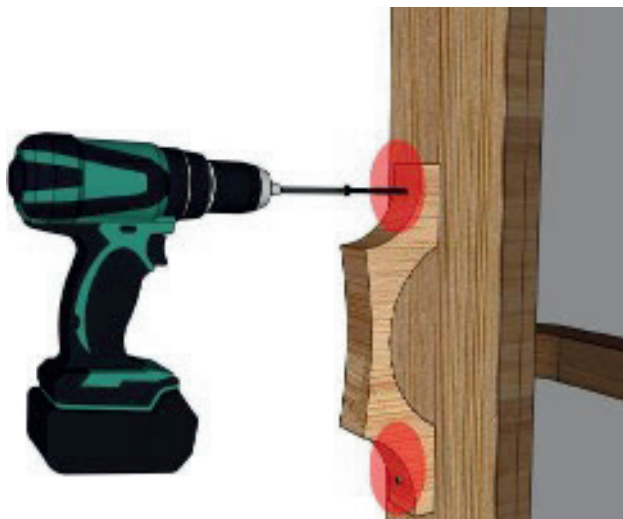
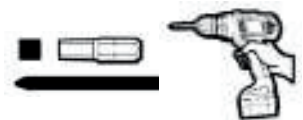


Place the outer door handle at desired height.

Ensure it is centered and secure with screws.

51

 **2X**
2 1/2" (64mm) Robertson



Fasten with 2 screws in the pre-drilled holes.

Cascade Sauna Assembly Instructions

DOOR HANDLE installation

52

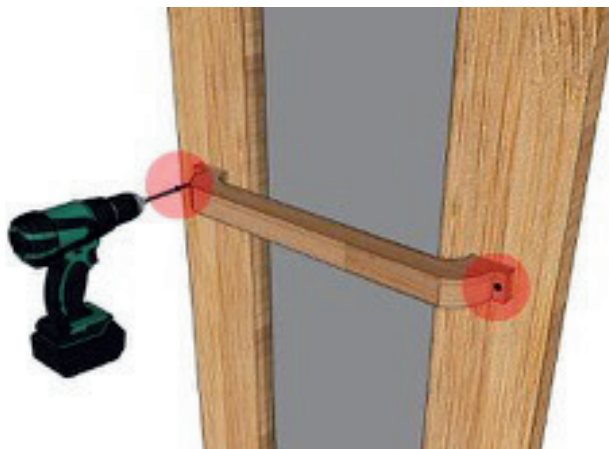


Place the inner door handle at desired height.

53

  **2X**

2 1/2" (64mm) Robertson



Fasten with 2 screws. Ensure handle is installed level and secure.

This product manufactured by

Cascade Sauna Assembly Instructions

OUTSIDE BENCH installation

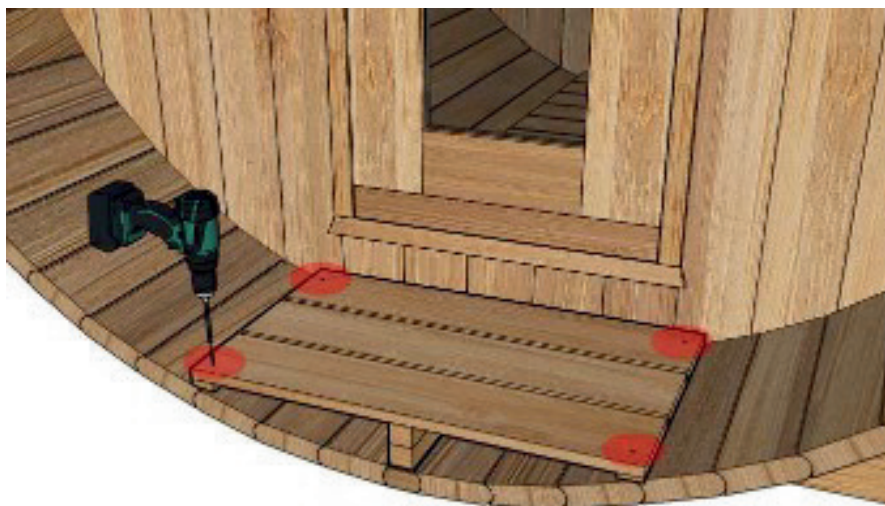
54



Position and center the porch floor. Ensure it is level.

55

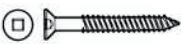

  **4X**
1 1/2" (38mm) Robertson

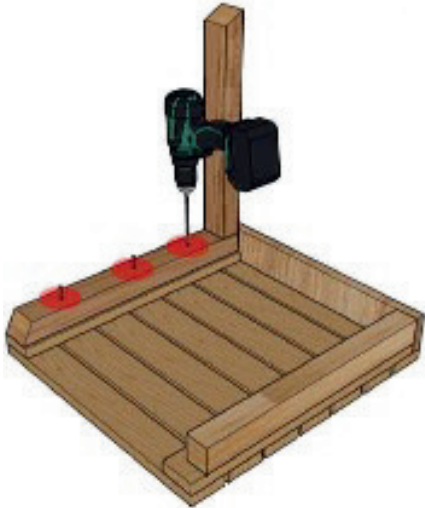


Once level secure the porch floor to the bottom of the sauna with a screw in each corner.

Cascade Sauna Assembly Instructions

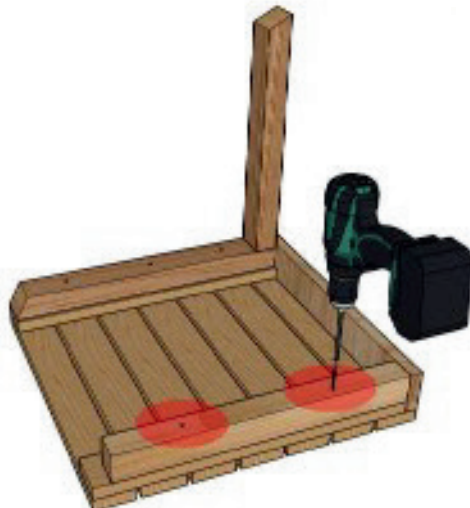
OUTSIDE BENCH installation

56  **3X**
2"-3" (51-76mm) Robertson 



Screw the porch bench bracket to the porch seat with screws. Ensure The bracket is installed with the pre-drilled hole at the bottom of the bracket.

57  **2X**
2"-3" (51-76mm) Robertson 



Screw the porch bench bracket to the porch seat with screws. Ensure The bracket is installed with the pre-drilled hole at the bottom of the bracket.

58  **2X**
2"-3" (51-76mm) Robertson

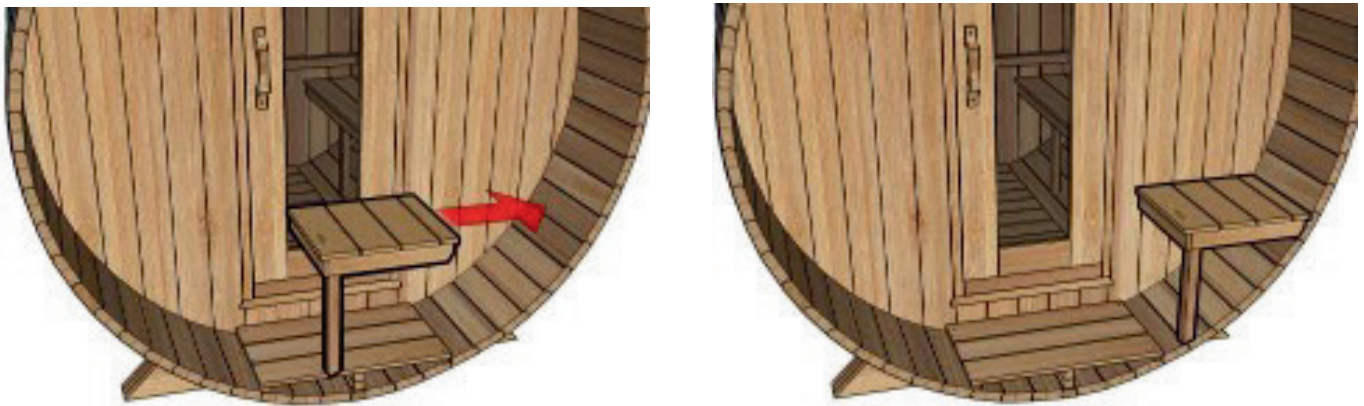


Add two screws to the inside of the wall support to make mounting easier. Connect the screws to the wood but do not tighten all the way.

Cascade Sauna Assembly Instructions

OUTSIDE BENCH installation

59



Position the first bench against the wall.

60



Ensure the bench is level.

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Rate
Outdoors

Cascade Sauna Assembly Instructions

OUTSIDE BENCH installation

61



Secure the bench with the screws that were installed in STEP 58.

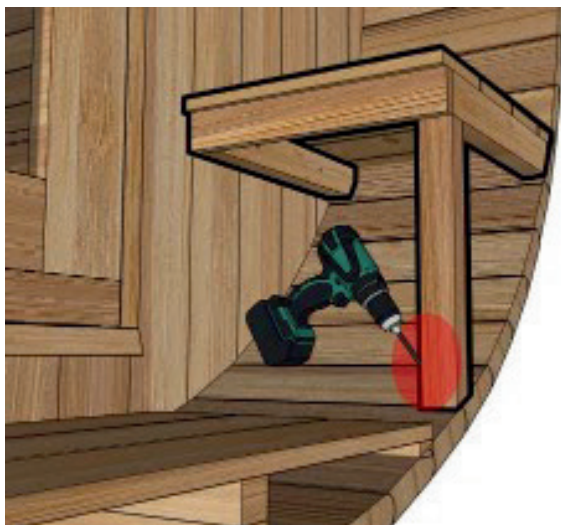
62



1X

1 1/2" (38mm) Robertson

63



Ensure the bench support is flush with the edge of the sauna. Use a screw in the pre-drilled hole to secure it to the sauna floor.



Repeat STEPS 56-62 to assemble and install the second outside bench.

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Cascade Sauna Assembly Instructions

SHINGLE installation

64

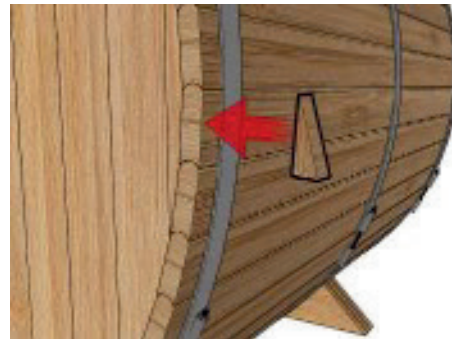
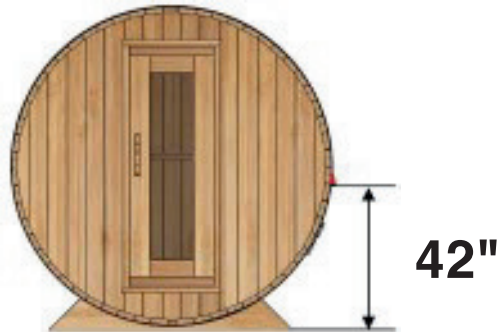
If you are installing the optional roof to your sauna follow STEPS 64-81.
If you are not installing the optional roof please skip to STEP 82.

 **12X**
2" (51mm) Robertson



Pre-place 2" (51mm) screws into the middle of each triangle support piece.

65



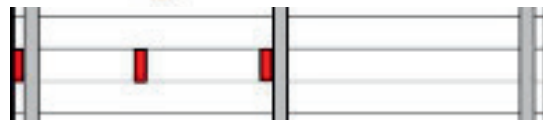
Install the first triangle support piece 42" (1067mm) from the base of the sauna.

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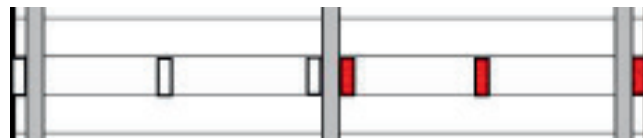
Cascade Sauna Assembly Instructions

SHINGLE installation

66



Install the next triangle support in the middle of the sauna. Add a third triangle support centered between these two supports (See image above for spacing).



Install another triangle at the opposite end of the sauna. Install the next triangle support in the middle of the sauna and add a third centered between these two supports. There should be 6 triangle supports installed to this side of the sauna.

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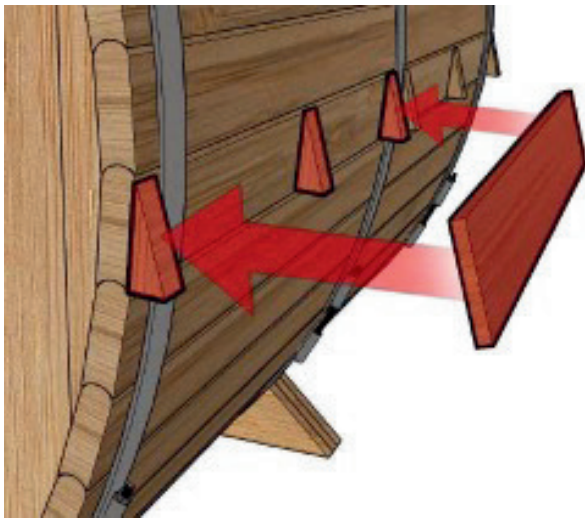
Rate
Outdoors

Cascade Sauna Assembly Instructions

SHINGLE installation

67

  **6X**
2" (51mm) Robertson



Place the ice and water support boards flush to the bottom of the triangle supports and secure with screws in each of the triangle supports.

This product manufactured by





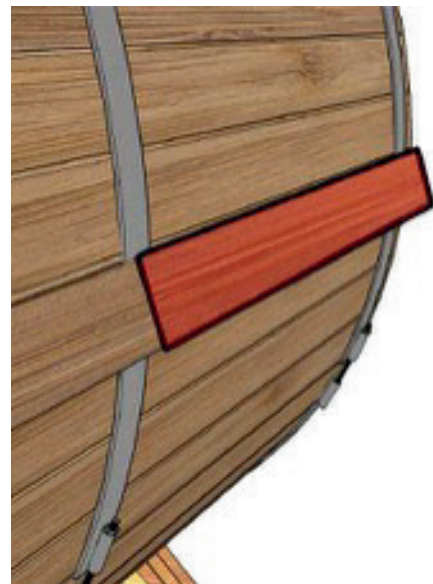
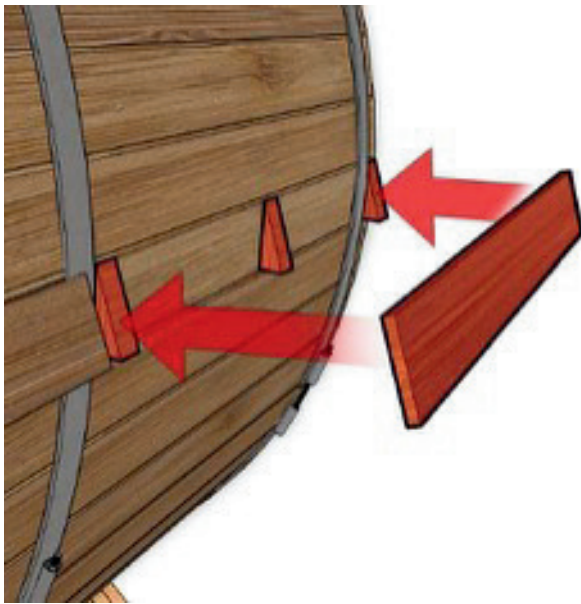
Rate
Outdoors

Cascade Sauna Assembly Instructions

SHINGLE installation

68

  **6X**
2" (51mm) Robertson



Place the ice and water support boards flush to the bottom of the triangle supports and secure with screws in each of the triangle supports.

This product manufactured by



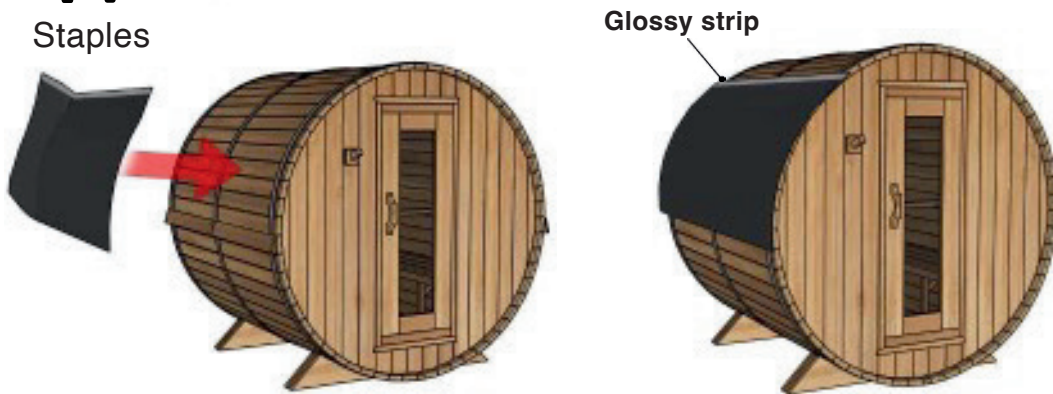
Cascade Sauna Assembly Instructions

SHINGLE installation

- 69** Repeat STEPS 65-68 to add ice and water support boards for the opposite side of the sauna.

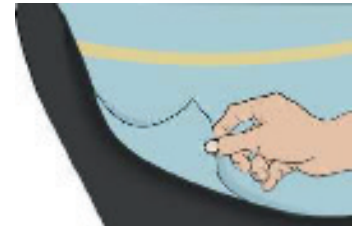


- 70**  1 1/4"
Staples



Peel the film off of the sheet of ice and water shield. Make sure it is aligned with the bottom of the support boards. Secure the shield with staples along the ends to hold in place.

PLEASE NOTE: The glossy strip of the ice and water shield should be placed on the top.



- 71** Follow STEP 70 for the opposite side of the sauna.

72




Continue with the next strip of ice and water shield for the top of the sauna. Ensure to overlap the top with the smooth portion of the previous strip on either side.

This product manufactured by

Cascade Sauna Assembly Instructions

SHINGLE installation

73  1 1/4"
Staples



Fold the ends of the ice and water sheeting over and staple the ends of the side wall board to the sheeting. Do this for both the front and back of the sauna.

74



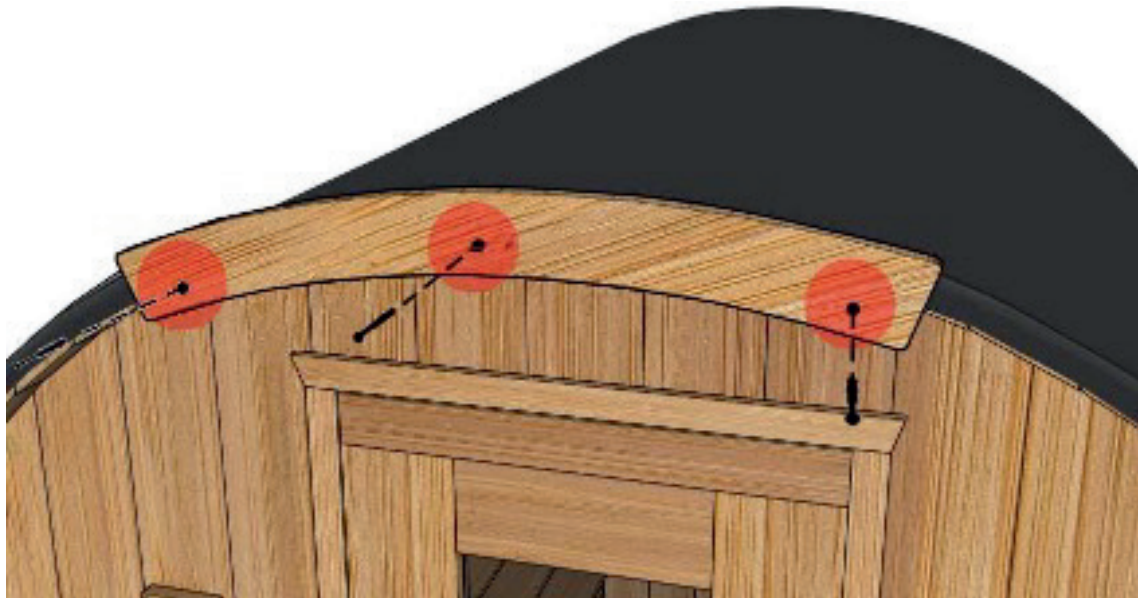
Using a utility knife cut the excess sheeting off both the front and back of the sauna frame.

Cascade Sauna Assembly Instructions

SHINGLE installation

75

  **3X**
1 1/2" (38mm) Robertson



Position the first piece of trim to the front of the sauna frame. Fasten with three screws.



Rate
Outdoors

Cascade Sauna Assembly Instructions

SHINGLE installation

76

 **3X per piece**
1 1/2" (38mm) Robertson

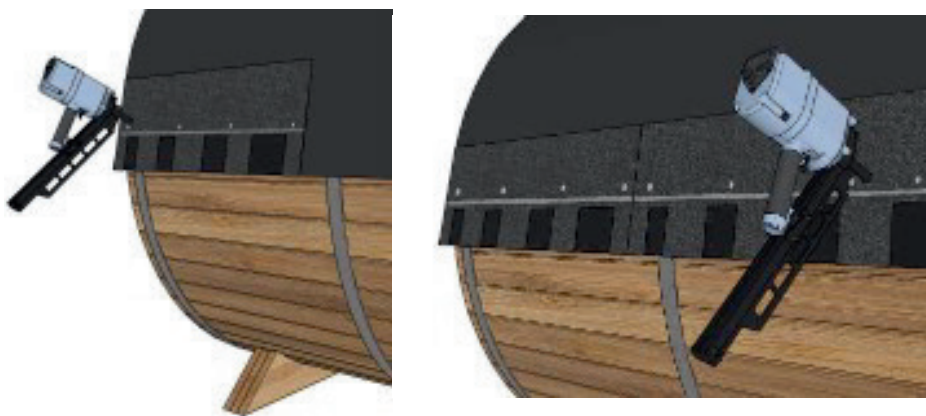


Continue working around the rim of the sauna adding more trim pieces on each side working your way to the bottom. Add 3 screws to secure each trim piece.

The trim for the back of the sauna will be added later.

PLEASE NOTE: The last trim piece installed may need to be cut if the fit is too tight.

77



Roofing Nails



Begin placing shingles along the edge of the sheathing on the roof. Continue adding shingles along this row to the back of the sauna.

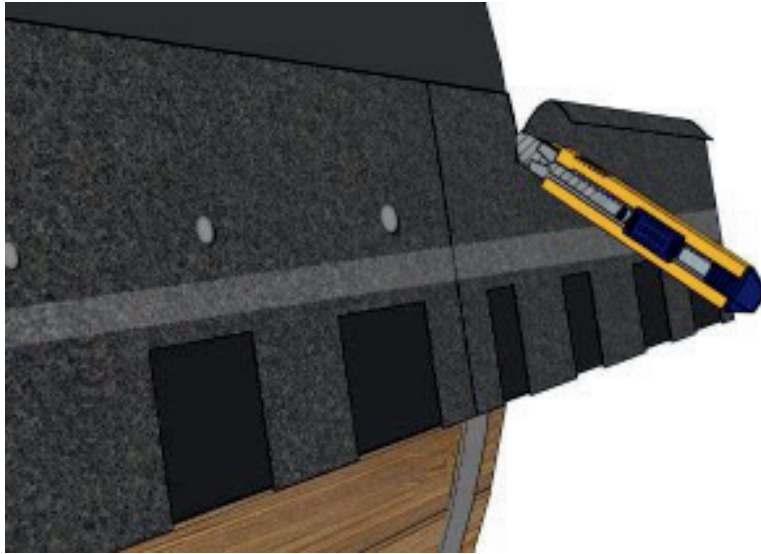
This product manufactured by



Cascade Sauna Assembly Instructions

SHINGLE installation

78



When you get to the back of the sauna, cut off the excess shingle to use for the next row.

79



Roofing Nails

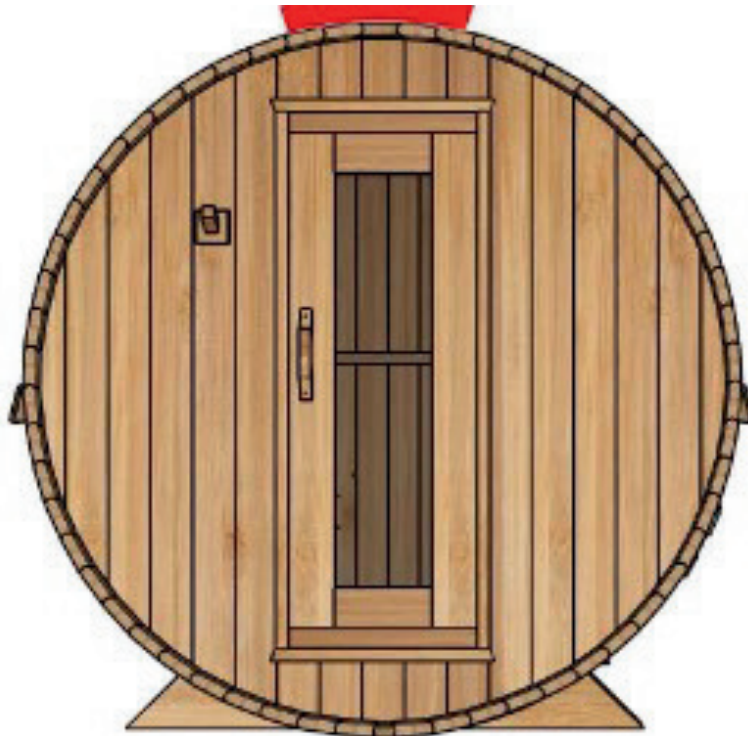
Continue adding rows overlapping the previous row of shingles. Ensure you check the details on the shingle package for more details. Once you get to the center near the top of the sauna, start the process on the other side of the sauna working your way up to the top again.

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Cascade Sauna Assembly Instructions

SHINGLE installation

80



Roofing Nails



When you get to the last row on this side, secure the top row with roofing nails in the top and middle of the shingle.

81

Follow STEPS 75-76 for the wooden trim to be added on the back rim of the sauna.

Cascade Sauna Assembly Instructions

VENT installation

82

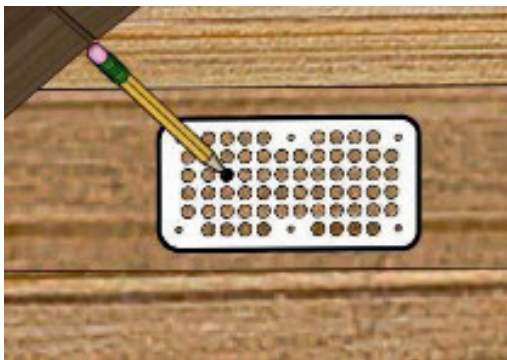


Position the vent cover on the upper front wall on the inside of the sauna.



The vent can also be positioned vertically depending on your preference.

83



Using the vent cover as a template mark off the dots as shown with a pencil.

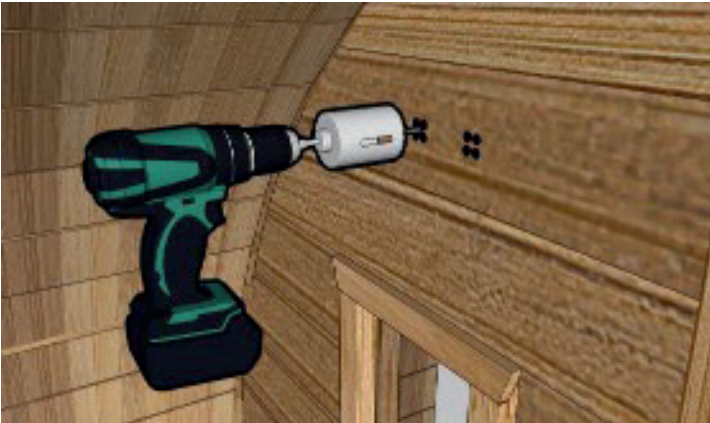
This product manufactured by

Cascade Sauna Assembly Instructions

VENT installation

84

2" (51mm) Hole Saw Recommended
1 1/2" (38 mm) Minimum



Remove the vent cover and use a two inch hole saw to add two holes side by side for the vent. Add each hole between the four pencil marks etched on the wall from STEP 83.

PLEASE NOTE: Only drill half way through the wall to avoid splintering the wood.

85



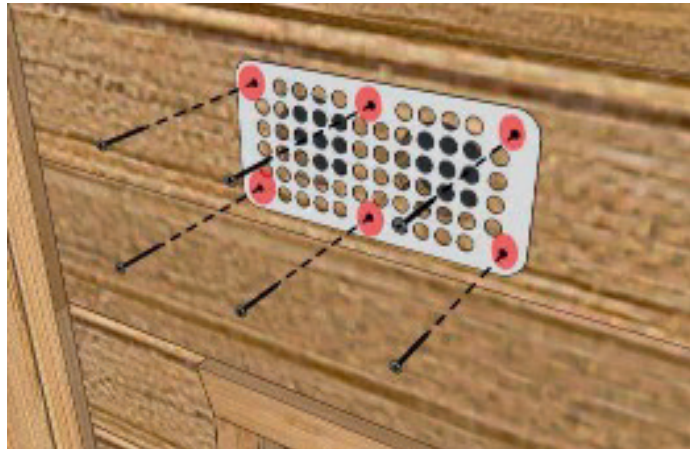
Continue drilling out the holes from the outer wall of the sauna.
On the outer wall of the sauna position put the vent cover over the two holes.

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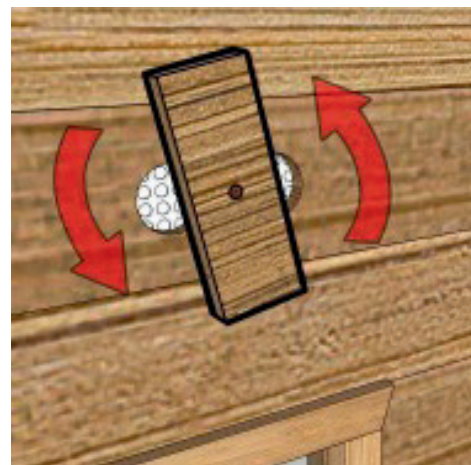
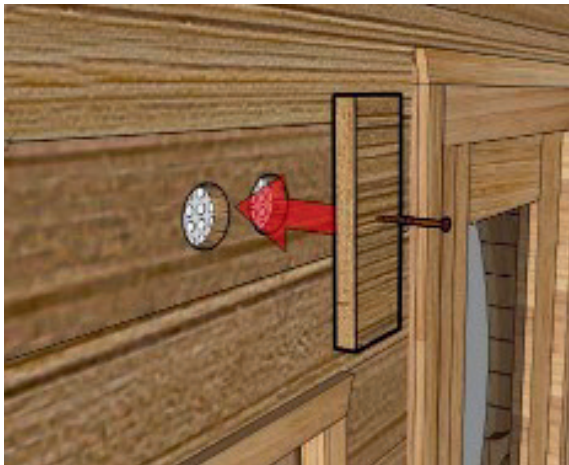
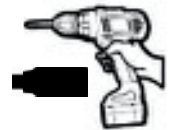


Cascade Sauna Assembly Instructions

VENT installation

86  **6X**
Provided screws

Fasten the vent cover on the outside wall with the six provided screws.

87  **1X**
1 1/2" (38mm) Robertson

Add a screw to the provided wooden block in the pre-drilled hole.
Position and fasten the block between the two cut-out holes.

PLEASE NOTE: Only tighten the wooden block enough that it may swivel firmly.

Cascade Sauna Assembly Instructions

VENT installation

88



From the inside of the sauna repeat the process shown in STEPS 83-86 on the back wall of the sauna below a bench.

That concludes the basic instructions for the
Rate Outdoors Cascade Sauna

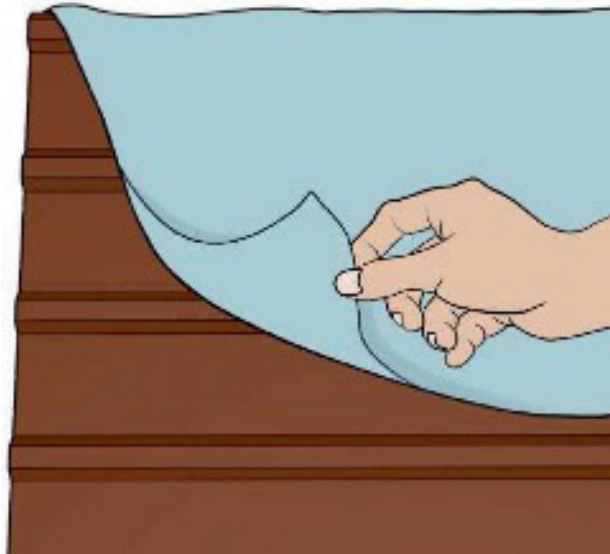
If you have any accessories left to install or will be in the near future please continue on to the next section.

We hope you enjoy your sauna.

Cascade Sauna Assembly Instructions

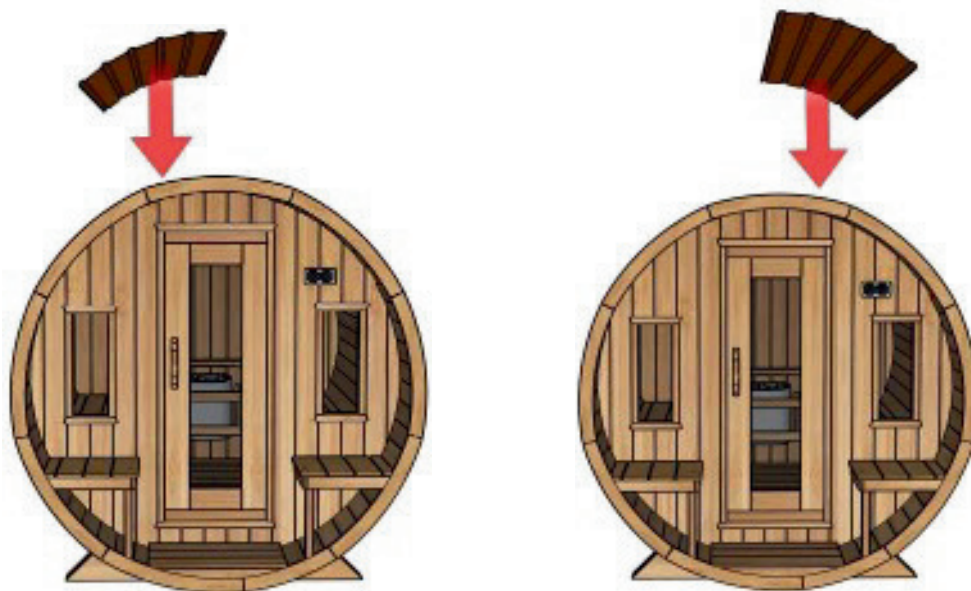
METAL ROOF installation

89



Prepare the metal roofing panels for installation by carefully removing the plastic wrapping and packaging.

90

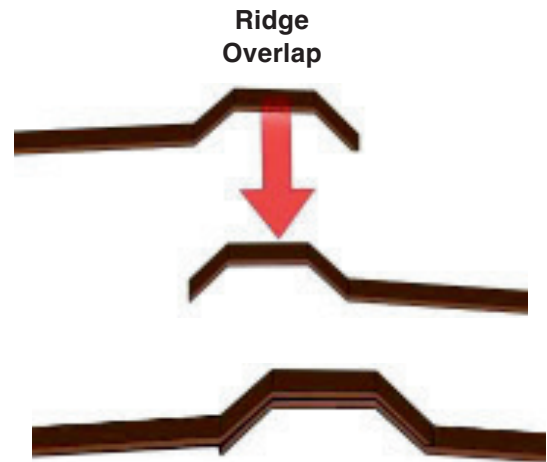
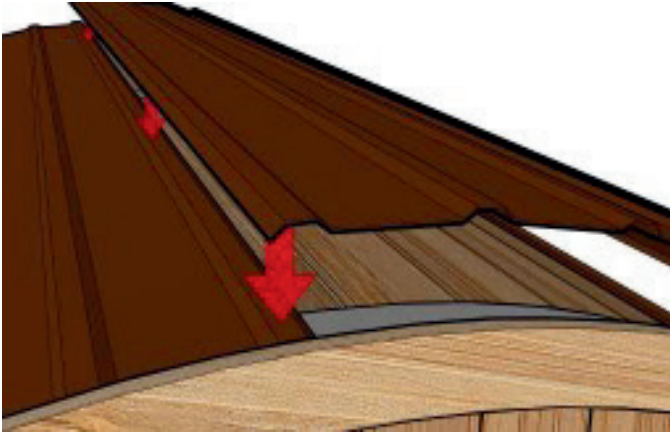


Place the first two metal roof panels to the top of the sauna.

Cascade Sauna Assembly Instructions

METAL ROOF installation

91



Overlap the last ridge of each of the metal panels together and ensure they are centered on the sauna top.

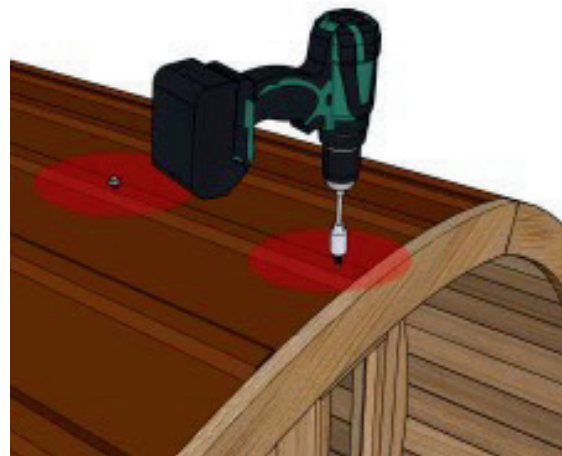
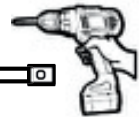
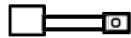
92



8X

Self Tapping Roof Screws

1/4" (6mm)



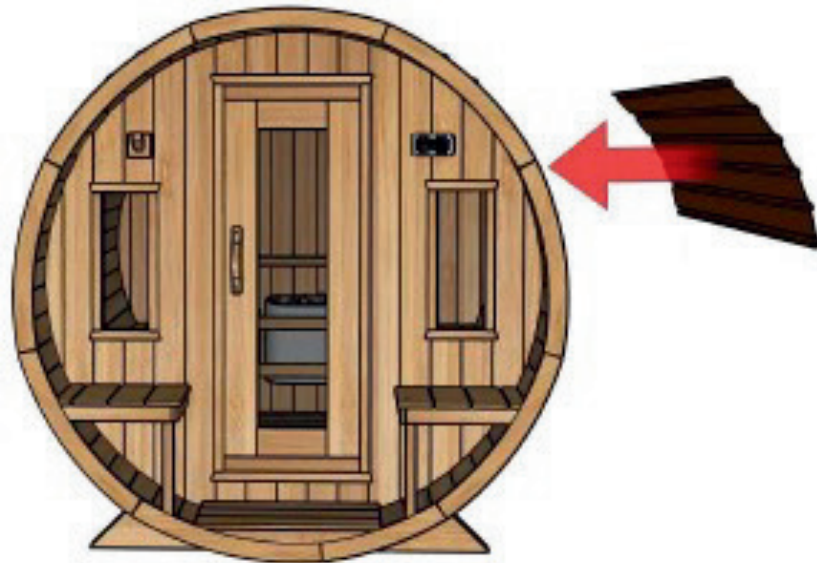
Secure the overlap of both panels with 8 self-sealing roofing screws.

This product manufactured by

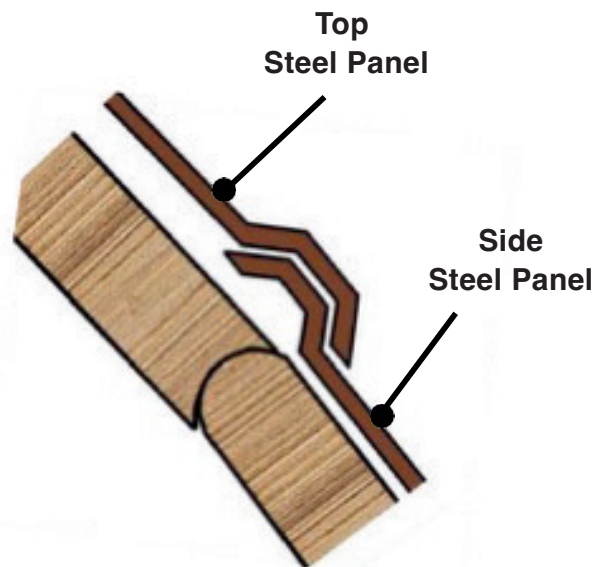
Cascade Sauna Assembly Instructions

METAL ROOF installation

93



Add one of the side panels.



When adding the side steel panels ensure that the top panel ridge overlaps and covers the side panel ridge (see image above). This will prevent leaking between panels.



Rate
Outdoors

Cascade Sauna Assembly Instructions

METAL ROOF installation

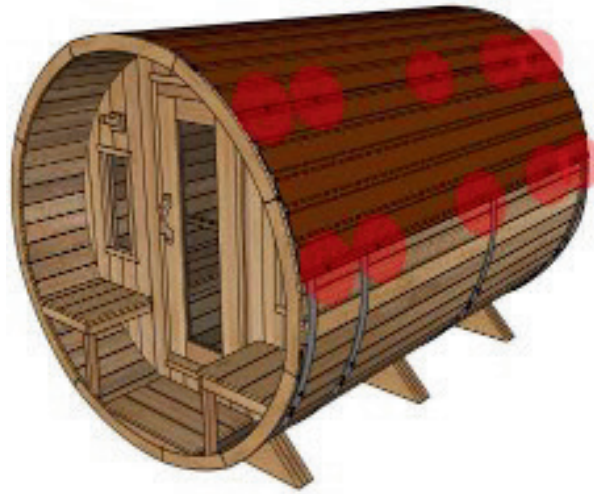
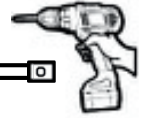
94



10X

Self Tapping Roof Screws

1/4" (6mm)



Secure the side panel with 5 self-sealing roofing screws on the top and bottom ridge.

95



Repeat STEPS 93-94 for the side panel on the opposite side of the sauna.

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Rate
Outdoors

Cascade Sauna Assembly Instructions

METAL ROOF installation=

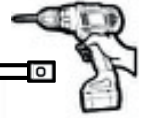
96



1X

Self Tapping Roof Screws

1/4" (6mm)



Place a final self-sealing screw into the center of the roof.
Add more screws into any of the ridges if necessary.

97



The assembly of your metal roof is now complete!

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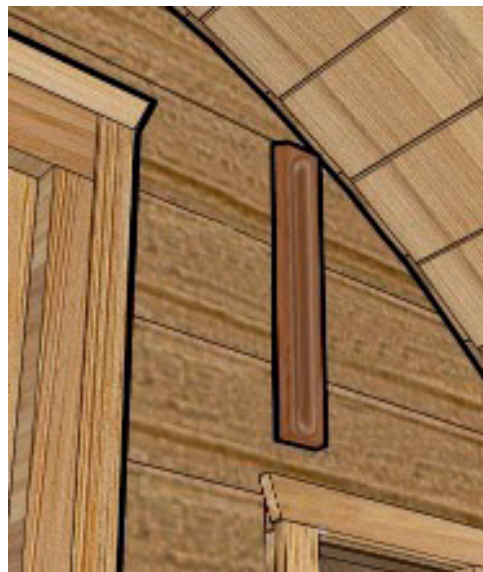
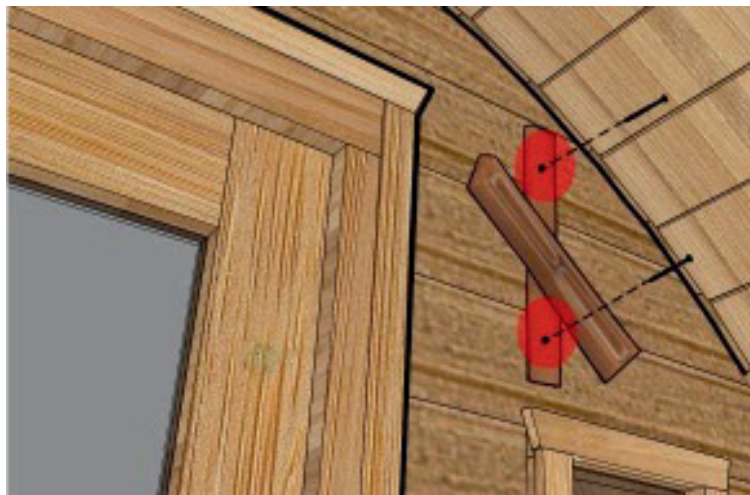
Cascade Sauna Assembly Instructions

ACCESSORY install section

Sand Timer (Optional)

98

  **2X**
1 1/2" (38mm) Robertson



Place the sand timer in the desired location and secure with screws in the pre-drilled holes. Ensure it is in position and level so it may rotate without hitting the wall.

This product manufactured by



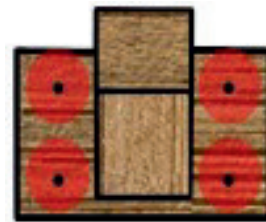
Cascade Sauna Assembly Instructions

ACCESSORY install section

Single Towel Hook

99

  **4X**
1 1/2" (38mm) Robertson



Place the towel hook in desired location and secure with screws in the pre-drilled holes.

3 Towel Hook

  **4X**
1 1/2" (38mm) Robertson



Place the towel hook in desired location and secure with screws in the pre-drilled holes.

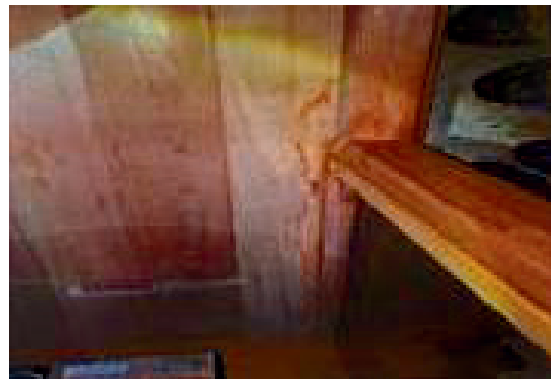
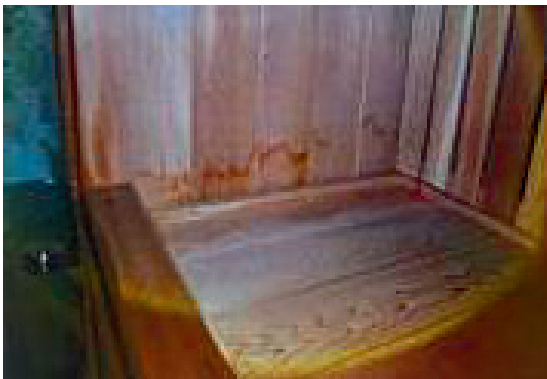
MAINTAINING YOUR SAUNA AFTER INSTALLATION

INTERIOR

It is recommended to vacuum or sweep out the inside of your sauna frequently to remove dirt and debris. Under normal conditions, a slight wash of the floor and benches with warm soapy water several times a year will maintain its cleanliness. Leisurecraft offers a sauna room cleaner that can be used pure or diluted at a 4-1 ratio. Simply spray and wipe!

You can use a sheet of fine grit sandpaper or a low-pressure wash to remove more stubborn stains for a deeper cleaning of the interior of your sauna.

Never use ammonia or harsh cleaners as they can turn the wood gray.



EXTERIOR

Depending on the humidity and weather conditions in your area, the cedar will either shrink or expand based on the amount of moisture absorption. The desired effect is to have the cedar expand into the bands therefore making the sauna staves much tighter. Over time the lumber will weather naturally as a result of sun and rain, it will change into a weathered grey colour. The natural weathering will not harm the wood or impair the sauna's performance.

If you wish to retain the natural color of your Leisurecraft Sauna, Leisurecraft offers cedar sauna stain in 4 amazing colors, Espresso, Limestone Trail, Onyx Gem, and Pickled White in convenient 1 gallon pails.

WATER SEEPAGE

Some minor water seeping into the sauna is expected and normal for an outdoor sauna. If your sauna is properly installed, you should not have water dripping in, but you should expect some water seepage, especially on the top and sides of the sauna. This is due to the porous characteristics of the wood and to the ball-and-socket profile design of the staves. Water seepage will not harm the sauna. The moisture will evaporate once you turn on the heater and the sauna heats up. If the water marks are bothersome, they can be easily removed with a light sanding with 80 or 100 grit sandpaper.

This product manufactured by



Warranty provided by:



5 Year Residential Limited Warranty Policy

All products designed and manufactured by Dundalk LeisureCraft Inc. ("LeisureCraft") are covered by a limited warranty against defects in materials and workmanship under normal residential use for a period of five (5) years, beginning on the date the product is received by the original end-user consumer.

This warranty does not apply to defects resulting from normal wear and tear, improper installation, insufficient or improper maintenance, natural weather conditions or failure to follow the manufacturer's installation, usage, or care instructions.

In the event of a valid warranty claim, LeisureCraft will provide replacement parts at no charge. However, please note that the replacement of parts will not extend the original warranty period.

This warranty is limited solely to the replacement of parts and does not cover any associated service, labor, or installation costs, all of which are expressly excluded.

For products offered by LeisureCraft that are not manufactured by LeisureCraft, please refer to the warranty policy and terms provided by the manufacturer.

LIMITED WARRANTY

Dundalk LeisureCraft Inc. ("LeisureCraft") is committed to providing high-quality sauna heaters and accessories to our customers. To offer peace of mind, we will match the manufacturer's warranty on all eligible products purchased from us. If the manufacturer offers a warranty on the product, we will honor that warranty, ensuring the same terms, coverage, and duration.

This warranty is limited to the replacement of parts only. It does not cover any service, labor, or installation costs, which are expressly excluded.

This warranty does not apply to defects caused by normal wear and tear, improper installation, inadequate or improper maintenance, or failure to adhere to the manufacturer's installation, use, or care instructions.

All electrical connections must be made by a licensed electrician. Failure to comply with this requirement will void the warranty.

For any warranty claims, please contact RATE OUTDOORS at support@rateoutdoors.com and see the link on our website for more information.

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