



Warranty provided by:



WARRANTY PERIODS*, FAMILY USE

HARVIA PRODUCT	WARRANTY PERIOD
Sauna heaters, steam generators, heating products and control units (All sauna types, including heating elements)	2 years + Additional 1 year for registered electrical heaters
Hot tubs and cold tubs	2 years
Accessories**	2 years
Saunas (All sauna types, including traditional sauna, infrared sauna and steam rooms, including frames, panels, doors, and hinges)	2 years (Covers only manufacturing defects)
Spare parts	1 year

WARRANTY PERIODS*, NON-CONSUMER OR COMMERCIAL USE

HARVIA PRODUCT	WARRANTY PERIOD
Electrical heaters, steam generators and control units (All sauna types, excluding heating elements and parts and components subject to wear and tear)	2 years
Woodburning heaters	6 months
Hot tubs and cold tubs	6 months
Accessories**	1 year
Spare parts (Excluding heating elements)	1 year
Heating elements (Including spare part heating elements)	6 months
Saunas (All sauna types, including traditional sauna, infrared sauna and steam rooms, including frames, panels, doors, and hinges)	1 year (Covers only manufacturing defects)

* The Warranty Periods are subject to warranty terms and conditions. ** Excluding small item accessories such as pails, ladles, textiles, indicators and sauna stones.

For any warranty claims, please contact RATE OUTDOORS at support@rateoutdoors.com and see the link on our website for more information.

This product manufactured by

