



Warranty provided by:



Thermasol - Sauna & Steam

All sauna room warranties apply only to the original purchaser and the original installation address, and coverage is limited strictly to manufacturing defects. Normal wear and tear, wood weathering, UV discoloration, and natural aging of materials are excluded. Harvia sauna rooms (excluding infrared rooms) and Thermasol Legacy sauna rooms carry a limited lifetime warranty on structural components, covering manufacturing/workmanship or material defects such as mis-cuts, rough lumber, knot loss, or defects in IR components (if applicable). Thermasol sauna rooms (excluding Legacy rooms) and Harvia infrared sauna rooms are **warranted for 1 year** from substantial project completion, covering defective workmanship/materials such as mis-cuts, rough lumber, knot loss, or defects in IR components (if applicable).

Warranty excludes:

- Normal wear and tear
- Improper installation, maintenance, or use, including any installation that does not comply with applicable codes, regulations, and/or the installation requirements stated in the official installation manual(s)
- Unauthorized alterations
- Chemical damage to heaters
- Use of showers in sauna rooms

To qualify, the sauna room must be installed by a certified electrician or qualified service representative and registered within 15 days of purchase. The warranty applies only to original installation and purchaser. Warranty does not extend beyond the initial term, including in cases of product replacement. Labor reimbursement, including for repairs, removal, installation, or shipping is not included.

For any warranty claims, please contact RATE OUTDOORS at support@rateoutdoors.com and see the link on our website for more information.

This product manufactured by:



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